DAFTAR PUSTAKA

Austin, J. E. (2000). *The collaboration challenge: How nonprofits and businesses succeed through strategic alliances*. Jossey-Bass.

Austin, J. E., & Seitanidi, M. M. (2012). Collaborative value creation: A review of partnering between nonprofits and businesses. *Nonprofit and Voluntary Sector Quarterly, 41*(5), 726–758. https://doi.org/10.1177/0899764012450777

Barnlund, D. C. (1970). A transactional model of communication. In K. K. Sereno & C. D. Mortensen (Eds.), *Foundations of communication theory* (pp. 83–102). Harper & Row.

Bakare, L. (2025). An analysis of public relation paradigm, trust and relationship management theory in public organizations. *PA Journal*.

Baxter, L. A., & Montgomery, B. M. (1996). *Relating: Dialogues and dialectics*. Guilford Press.

Blau, P. M. (1964). *Exchange and power in social life*. Wiley.

Bryson, J. M., Crosby, B. C., & Stone, M. M. (2021). Designing and implementing cross-sector collaborations: Needed and challenging. *Public Administration Review, 81*(4), 647–663. https://doi.org/10.1111/puar.13390

Busse, R., Geissler, A., Quentin, W., & Wiley, M. (2011). *Diagnosis-related groups in Europe: Moving towards transparency, efficiency and quality in hospitals*. Open University Press.

Chairany, N. (2017). Analisis implementasi sistem pembiayaan rumah sakit di Indonesia. *Jurnal Manajemen Pelayanan Kesehatan*.

Covey, S. R. (1989). *The 7 habits of highly effective people*. Free Press.

Creswell, J. W. (2014). *Research design: Qualitative, quantitative, and mixed methods approaches* (4th ed.). Sage Publications.

Creswell, J. W. (2018). *Qualitative inquiry and research design: Choosing among five approaches* (4th ed.). Sage Publications.

Cronen, V. E. (1995). Coordinated management of meaning: The consequentiality of communication and the recapturing of experience. In S. J. Sigman (Ed.), *The consequentiality of communication* (pp. 17–38). Routledge.

Daft, R. L., & Lengel, R. H. (1986). Organizational information requirements, media richness and structural design. *Management Science, 32*(5), 554–571.

Dennis, A. R., Fuller, R. M., & Valacich, J. S. (2008). Media, tasks, and communication processes: A theory of media synchronicity. *MIS Quarterly, 32*(3), 575–600.

Denzin, N. K., & Lincoln, Y. S. (2018). *The SAGE handbook of qualitative research* (5th ed.). Sage Publications.

DeVito, J. A. (2019). *The interpersonal communication book* (15th ed.). Pearson.

Dirik, H. F., Yildirim, M., Ozmen, S., & Interpeler, S. S. (2025). Academic-clinical collaborative partnerships: A qualitative exploration of facilitators and barriers from the perspectives of nurse academics, clinicians, and students. *Nurse Education Today, 149*. https://doi.org/10.1016/j.nedt.2025.106999

Eldenburg, L., & Krishnan, H. (2007). Management accounting and control in health care: An economic perspective. *Handbooks of Management Accounting Research, 2*, 859–883.

Febriana, R. (2017). Hambatan komunikasi organisasi dalam penyusunan laporan keuangan rumah sakit. *Jurnal Akuntansi Kesehatan Indonesia*.

Freeman, R. E. (1984). *Strategic management: A stakeholder approach*. Pitman.

Goldsmith, S., & Eggers, W. D. (2004). *Governing by network: The new shape of the public sector*. Brookings Institution Press.

Granovetter, M. S. (1973). The strength of weak ties. *American Journal of Sociology, 78*(6), 1360–1380. https://doi.org/10.1086/225469

Gray, B. (1989). *Collaborating: Finding common ground for multiparty problems*. Jossey-Bass.

Gustin, T. S., Parrott, J., McCasland, J., & Rutledge, C. (2024). Academic practice partnerships: Improving healthcare access and decreasing system burden utilizing interprofessional competencies. *Nurse Education Today, 137*. https://doi.org/10.1016/j.nedt.2024.106136

Hamann, R., Schiemann, F., Bell, D., & Guenther, E. (2011). Exploring the dimensions of organizational performance. *Journal of Management Development, 30*(1), 5–21. https://doi.org/10.1108/02621711111098398

Herdiansyah, H. (2019). *Metodologi penelitian kualitatif untuk ilmu psikologi*. Salemba Humanika.

Husna, N. (2024). Integrasi sistem informasi dalam pengelolaan pembiayaan rumah sakit. *Jurnal Kebijakan Kesehatan Indonesia*.

Huxham, C., & Vangen, S. (2005). *Managing to collaborate: The theory and practice of collaborative advantage*. Routledge.

Johnston, K., & Lane, A. (2023). Strategic communication and collaborative relationships in organizations. *Corporate Communications: An International Journal*.

Junus, E. (2008). *Manajemen strategis kemitraan organisasi*. Gramedia.

Kanter, R. M. (1994). Collaborative advantage: The art of alliances. *Harvard Business Review, 72*(4), 96–108.

Kaplan, R. S., & Anderson, S. R. (2007). *Time-driven activity-based costing*. Harvard Business School Press.

Kaplan, R. S., & Porter, M. E. (2011). How to solve the cost crisis in health care. *Harvard Business Review, 89*(9), 46–52.

Keyton, J. (2008). *Communication and organizational culture*. Sage Publications.

Kinasih, F. Y. S., Naryoso, A., & Luqman, Y. (2023). Strategi public relations PT. Telekomunikasi Indonesia Tbk dalam mempertahankan reputasi perusahaan dan menciptakan ekosistem digital yang sehat serta inovatif melalui Indonesia Telecommunication and Digital Research Institute (ITDRI). *Interaksi Online, 11*(4).

Knapp, M. L. (1978). *Social intercourse: From greeting to goodbye*. Allyn & Bacon.

Koschmann, M. A., Kuhn, T. R., & Pfarrer, M. D. (2012). A communicative framework of value in cross-sector partnerships. *Academy of Management Review, 37*(3), 332–354.

Lasswell, H. D. (1948). The structure and function of communication in society. In L. Bryson (Ed.), *The communication of ideas* (pp. 37–51). Harper & Brothers.

Ledingham, J. A., & Bruning, S. D. (1998). Relationship management in public relations: Dimensions of an organization-public relationship. *Public Relations Review, 24*(1), 55–65. https://doi.org/10.1016/S0363-8111(98)80020-9

Liliweri, A. (2018). *Paradigma penelitian ilmu sosial*. Pustaka Pelajar.

Lussier, R. N., & Achua, C. F. (2016). *Leadership: Theory, application, and skill development* (6th ed.). Cengage Learning.

Men, L. R., & Bowen, S. A. (2017). *Excellence in internal communication management*. Business Expert Press.

Miles, M. B., Huberman, A. M., & Saldaña, J. (2014). *Qualitative data analysis: A methods sourcebook* (3rd ed.). Sage Publications.

Miller, K. (2020). *Organizational communication: Approaches and processes* (8th ed.). Cengage Learning.

Moleong, L. J. (2017). *Metodologi penelitian kualitatif* (Edisi revisi). PT Remaja Rosdakarya.

Mulyana, D. (2020). *Ilmu komunikasi: Suatu pengantar*. PT Remaja Rosdakarya.

Pakaang, A. S., Herawati, F., Wijono, H., Yulia, R., & Setiasih. (2024). Interprofessional collaboration practices: Health worker's perceptions in private hospital Surabaya.

Pearce, W. B., & Cronen, V. E. (1980). *Communication, action, and meaning: The creation of social realities*. Praeger.

Rejeki, N. S., & Negoro, S. H. (2022). Collaborative governance dan strategi komunikasi nilai-nilai organisasi dalam membangun landasan kemitraan.

Rogers, E. M., & Kincaid, D. L. (1981). *Communication networks: Toward a new paradigm for research*. Free Press.

Sulistiyani, A. T. (2004). *Kemitraan dan model pemberdayaan*. Gava Media.

Sutopo, H. B. (2006). *Metodologi penelitian kualitatif: Dasar teori dan terapannya dalam penelitian*. Universitas Sebelas Maret.

Tindall, N. T. J. (2022). Collaborative communication and organizational trust. *Public Relations Review*.

Undang-Undang Nomor 17 Tahun 2023 tentang Kesehatan.

Undang-Undang Nomor 44 Tahun 2009 tentang Rumah Sakit.

Yoseph, M. (2020). Tantangan integrasi data keuangan rumah sakit. *Jurnal Akuntansi dan Keuangan Kesehatan*.