

## DAFTAR PUSTAKA

- Dawson, A. P., Steele, E. J., Hodges, P. W., & Stewart, S. (2009). Development and test-retest reliability of an extended version of the Nordic Musculoskeletal Questionnaire (NMQ-E). *\*The Journal of Pain*, 10\*(5), 517–526.  
[<https://doi.org/10.1016/j.jpain.2008.11.004>](<https://doi.org/10.1016/j.jpain.2008.11.004>)
- Dimou, V., Malesios, C., & Pispas, S. (2020). Assessing forestry-related musculoskeletal symptoms in specific body areas. *\*International Journal of Forest Engineering*, 31\*(3248–256).  
[<https://www.tandfonline.com/doi/abs/10.1080/14942119.2020.1789393>](<https://www.tandfonline.com/doi/abs/10.1080/14942119.2020.1789393>)
- Djamalus, H. (2022). Postur Kerja dan Gangguan Otot Rangka Akibat Kerja pada Juru Las (Working Posture and Musculoskeletal Disorders on Welders). *\*Jurnal Ergonomi Indonesia*.  
[<https://www.researchgate.net/publication/373807070>](<https://www.researchgate.net/publication/373807070>)
- Fatmawati, E. (2014). Kenyamanan Tempat Kerja Pustakawan: Perspektif Ergonomi Pustakaloka.  
[<https://jurnal.iainponorogo.ac.id/index.php/pustakaloka/article/download/98/517>](<https://jurnal.iainponorogo.ac.id/index.php/pustakaloka/article/download/98/517>)
- Goodman, J. (2009). *\*Strategic customer service: Managing the customer experience to increase positive word of mouth, build loyalty, and maximize profits.\** AMACOM.
- Grahara, R. M. (2021). Studi Ergonomi Kursi Kerja Penunjang Kegiatan Work From Home Bagi Karyawan Hamil. *\*Jurnal Desain Indonesia*.  
[<https://jurnal.desainindonesia.com/index.php/jdi/article/view/82>](<https://jurnal.desainindonesia.com/index.php/jdi/article/view/82>)

- Griffin, A., & Hauser, J. R. (1993). The voice of the customer. *Marketing Science*, 12\*(1), 1–27.  
[<https://doi.org/10.1287/mksc.12.1.1>](<https://doi.org/10.1287/mksc.12.1.1>)
- Halim, I., Umar, R. Z. R., & Ahmad, N. (2018). Usability Study of Integrated RULA-Kinect System. *International Journal of Integrated Engineering*.  
[<https://penerbit.uthm.edu.my/ojs/index.php/ijie/article/download/2849/1937>](<https://penerbit.uthm.edu.my/ojs/index.php/ijie/article/download/2849/1937>)
- Kanniappan, P., & Palani, R. (2020). Work-related musculoskeletal disorders among Sewing machine operators. *International Journal of Occupational Safety and Health*, 10\*(1), 25–30.  
[<https://doi.org/10.3126/ijosh.v10i1.28273>](<https://doi.org/10.3126/ijosh.v10i1.28273>)
- Kristanto, A., & Saputra, D. A. (2011). Perancangan Meja dan Kursi Kerja Ergonomis Pada Stasiun Kerja Pemotongan. *Jurnal Ilmiah Teknik Industri*.  
[<https://www.researchgate.net/publication/320297222>](<https://www.researchgate.net/publication/320297222>)
- Kroemer, K. H. E., & Grandjean, E. (1997). *Fitting the Task to the Human: A Textbook of Occupational Ergonomics* (5th ed.). Taylor & Francis.
- Maksuk, M., Amin, M., & Jaya, A. (2021). Edukasi dan Latihan Peregangan Otot dalam Mengantisipasi Keluhan Muskuloskeletal pada Penenun Tradisional. *Abdi: Jurnal Pengabdian Dan Pemberdayaan Masyarakat*, 3\*(1), 47–54.  
[<https://www.researchgate.net/publication/352087757>](<https://www.researchgate.net/publication/352087757>)
- McAtamney, L., & Corlett, E. N. (1993). RULA: a survey method for the investigation of work-related upper limb disorders. *Applied Ergonomics*, 24\*(2), 91–99.
- Nabiilah, F. P., & Humairoh, N. I. (2023). Pengaruh Postur Kerja terhadap Keluhan Muskuloskeletal di Area Tubuh Berisiko Tinggi pada Penjahit beserta

Upaya Perbaikan.

[<https://www.researchgate.net/publication/376208941>](<https://www.researchgate.net/publication/376208941>)

Namnik, N., Negahban, H., Salehi, R., Shafizadeh, S., & Shamsi, M. (2016). Validity and reliability of Persian version of the Specific Nordic questionnaire in Iranian industrial workers. *\*Work, 54\*(3), 709–714.*  
[<https://doi.org/10.3233/WOR-162268>](<https://doi.org/10.3233/WOR-162268>)

Napitupulu, H. L., Rizkya, I., & Tambunan, M. M. (2018). Describing sections of the body that have sick due working using Standard Nordic Questionnaire (SNQ) at PT XYZ. *\*Proceedings of the Industrial Engineering and Operations Management Conference.\**  
[<https://www.academia.edu/download/101202690/100761.pdf>](<https://www.academia.edu/download/101202690/100761.pdf>)

Nugraheni, S. W., & Qurrota'ayun, I. R. (2024). Desain Sarana Kerja Berdasarkan Antropometri Petugas Rekam Medis. *\*Infokes.\**  
[<https://www.ojs.udb.ac.id/infokes/article/view/4011>](<https://www.ojs.udb.ac.id/infokes/article/view/4011>)

Nurmianto, E. (2004). *\*Ergonomi: Konsep dasar dan aplikasinya\** (Edisi Kedua). Guna Widya.

Pardede, D. M., Matondang, A. R., & Huda, L. N. (2013). Analisis Ergonomi Desain Kursi Kerja di PT YYY. *\*Jurnal Teknik Industri USU.\**  
[<https://www.neliti.com/publications/219604>](<https://www.neliti.com/publications/219604>)

Siboro, B. A. H., Sinaga, H. H., & Marbun, C. E. (2021). Desain Meja dan Kursi Tutorial dengan Pendekatan Antropometri. *\*Jurnal Sistem Teknik Industri.\**  
[<https://www.academia.edu/download/73777865/3581.pdf>](<https://www.academia.edu/download/73777865/3581.pdf>)

Statistik, B. P. (2023). *\*Statistik Industri Manufaktur.\**  
[<https://www.bps.go.id>](<https://www.bps.go.id>)

Sumardiyono, S., & Ada, Y. R. (2014). Perbedaan Gangguan Musculoskeletal Pembatik Wanita Dengan Dingklik Dan Kursi Kerja Ergonomis. *\*Jurnal*

Kesehatan Masyarakat.

[<https://journal.unnes.ac.id/nju/kemas/article/view/2842>](<https://journal.unnes.ac.id/nju/kemas/article/view/2842>)

Tarwaka, S., Bakri, S. H., & Sudiajeng, L. (2004). \*Ergonomi untuk keselamatan, kesehatan kerja dan produktivitas.\* Harapan Press.

Tsegay, G., Kumar, N., & Dey, P. (2021). Ergonomic risk factors among garment workers. \*International Journal of Industrial Ergonomics, 83,\* 103116.

[<https://doi.org/10.1016/j.ergon.2021.103116>](<https://doi.org/10.1016/j.ergon.2021.103116>)

Wignjosoebroto, S. (2000). \*Ergonomi Studi Gerak dan Waktu: Teknik Analisis untuk Peningkatan Produktivitas Kerja.\* Guna Widya.

Zinabu, M., Abera, B., & Hailu, H. (2024). Effect of ergonomic interventions on productivity in garment industries. \*Work, 76\*(1), 105–113.

[<https://doi.org/10.3233/WOR-224080>](<https://doi.org/10.3233/WOR-224080>)

Zulfa, M. C., & Azzat, N. N. (2023). Perancangan Kursi Tenun Ergonomis Menggunakan Metode Antropometri. \*Integrasi: Jurnal Ilmiah Teknik Industri.\*

[<https://core.ac.uk/download/pdf/567951858.pdf>](<https://core.ac.uk/download/pdf/567951858.pdf>)