

## DAFTAR ISI

HALAMAN PENGESAHAN PEMBIMBING .....	ii
DAFTAR ISI.....	iii
DAFTAR TABEL .....	xii
DAFTAR GAMBAR.....	xiii
DAFTAR MODUL PROGRAM .....	xv
DAFTAR LAMPIRAN.....	xvi
BAB I PENDAHULUAN .....	1
1.1. Latar Belakang.....	1
1.2. Rumusan Masalah .....	3
1.3. Batasan Masalah.....	3
1.4. Tujuan Penelitian .....	4
1.5. Manfaat Penelitian.....	4
1.6. Tahapan Penelitian.....	4
1.7. Sistematika Penulisan.....	6
BAB II TINJAUAN LITERATUR.....	8
2.1. Sampah .....	8
2.2. Bank Sampah Gestari .....	8
2.3. Aplikasi Bank Sampah.....	9
2.4. Spiral Model .....	9
2.4.1. <i>Determine objectives</i> .....	10
2.4.2. <i>Risk analysis and mitigation</i> .....	10
2.4.3. <i>Development and test</i> .....	14
2.4.4. <i>Review and evaluation</i> .....	14
2.5. <i>Unified modeling language (UML)</i> .....	14
2.5.1. <i>Use case diagram</i> .....	15
2.5.2. <i>Activity diagram</i> .....	15
2.5.3. <i>Class diagram</i> .....	16
2.5.4. <i>Sequence diagram</i> .....	17
2.5.5. <i>Entitiy relationship diagram</i> .....	18
2.6. Website .....	19
2.7. Laravel .....	19
2.8. InertiaJs.....	19
2.9. ReactJs .....	20
2.10. Black Box Testing.....	20
2.11. State of The Art (SOTA).....	20

BAB III METODOLOGI PENELITIAN .....	25
3.1. Metodologi Penelitian .....	25
3.2. Iterasi 1 .....	26
3.2.1. <i>Determine objective</i> .....	26
3.2.2. <i>Risk analysis</i> .....	27
3.2.3. <i>Engineering</i> .....	31
3.2.4. <i>Evaluation and planing</i> .....	32
3.3. Iterasi 2 .....	35
3.3.1. <i>Determine objective (user feedback)</i> .....	35
3.3.2. <i>Risk analysis</i> .....	35
3.3.3. <i>Evaluation and planning</i> .....	45
3.4. Iterasi 3 .....	74
3.4.1. <i>Determine objective (user feedback)</i> .....	74
3.4.2. <i>Risk analysis</i> .....	74
BAB IV HASIL DAN PEMBAHASAN .....	85
4.1. Hasil.....	85
4.1.1. Pembuatan sistem .....	85
4.1.2. Implementasi manajemen resiko .....	103
4.1.3. Pelatihan pengguna.....	111
4.1.4. Pengujian sistem.....	111
4.1.5. Simulasi sistem.....	111
4.2. Pembahasan .....	112
BAB V KESIMPULAN DAN SARAN .....	114
5.1. Kesimpulan.....	114
5.2. Saran .....	114
DAFTAR PUSTAKA .....	115
LAMPIRAN .....	119

## DAFTAR TABEL

Tabel 2.1 Kriteria resiko .....	12
Tabel 2.2 <i>Risk impact</i> .....	12
Tabel 2.3 <i>Acceptance risk</i> .....	13
Tabel 2.4 Simbol <i>use case diagram</i> .....	15
Tabel 2.5 Simbol <i>activity diagram</i> .....	15
Tabel 2.6 Simbol <i>sequence diagram</i> .....	17
Tabel 2.7 Simbol <i>sequence diagram</i> lanjutan.....	18
Tabel 2.8 Simbol <i>Entity Relationship Diagram</i> .....	18
Tabel 2.9 Tinjauan pustaka .....	20
Tabel 2.10 Lanjutan tinjauan pustaka .....	21
Tabel 2.11 Lanjutan Tinjauan Pustaka.....	22
Tabel 2.12 Lanjutan Tinjauan Pustaka.....	23
Tabel 2.13 Lanjutan Tinjauan Pustaka.....	24
Tabel 3.1 <i>Risk identification</i> .....	29
Tabel 3.2 <i>Risk analysis</i> .....	30
Tabel 3.3 <i>Risk evaluation</i> .....	30
Tabel 3.4 <i>Risk evaluation</i> lanjutan.....	31
Tabel 3.5 <i>Risk identification</i> (iterasi ke-2).....	36
Tabel 3.6 <i>Risk analysis</i> (iterasi ke-2).....	36
Tabel 3.7 <i>Risk analysis</i> (iterasi ke-2) lanjutan .....	37
Tabel 3.8 <i>Risk evaluation</i> (iterasi ke-2) .....	37
Tabel 3.9 Jadwal rencana pengembangan.....	45
Tabel 3.10 Jadwal rencana pengembangan lanjutan.....	46
Tabel 3.11 <i>Test case</i> .....	69
Tabel 3.12 <i>Test case</i> lanjutan .....	70
Tabel 3.13 <i>Test case</i> lanjutan .....	71
Tabel 3.14 <i>Test case</i> lanjutan .....	72
Tabel 3.15 <i>Test case usability testing</i> .....	73
Tabel 3.16 <i>Test case usability testing</i> lanjutan.....	74
Tabel 3.17 <i>Risk identification</i> (iterasi ke-3).....	75
Tabel 3.18 <i>Risk analysis</i> (iterasi ke-3).....	76
Tabel 3.19 <i>Risk evaluation</i> (iterasi ke-3) .....	76
Tabel 4.1. Tabel implementasi manajemen resiko informasi.....	103
Tabel 4.2. Tabel implementasi manajemen resiko bisnis.....	104
Tabel 4.3. Tabel implementasi manajemen resiko jaringan.....	105
Tabel 4.4. Tabel implementasi manajemen resiko perangkat keras.....	107
Tabel 4.5. Tabel implementasi manajemen resiko perangkat lunak .....	108
Tabel 4.6. Tabel implementasi manajemen resiko personel .....	110

## DAFTAR GAMBAR

Gambar 2.1 <i>Spiral Model Software Development (Risener, 2022)</i> .....	10
Gambar 2.2 <i>Risk Management Process ISO 27005-2018</i> .....	11
Gambar 2.3 Contoh <i>Class Dirgam (Kendall &amp; Kendall, 2011)</i> .....	16
Gambar 2.4 Mekanisme Kerja Website .....	19
Gambar 3.1 Diagram Alur Penelitian .....	25
Gambar 3.2 Lanjutan Diagram Alur Penelitian .....	26
Gambar 3.3 Arsitektur website administrasi bank sampah.....	31
Gambar 3.4 Proses bisnis administrasi bank sampah.....	32
Gambar 3.5 Proses bisnis menentukan harga sampah .....	32
Gambar 3.6 Proses bisnis setoran sampah.....	33
Gambar 3.7 Proses rekap data dan laporan kegiatan bank sampah .....	33
Gambar 3.8 <i>Information architecture</i> website administrasi bank sampah .....	38
Gambar 3.9 <i>Low-fidelity</i> dashboard.....	38
Gambar 3.10 <i>Low-fidelity</i> daftar kegiatan bank sampah .....	39
Gambar 3.11 <i>Low-fidelity</i> konfirmasi kegiatan bank sampah.....	39
Gambar 3.12 <i>Low-fidelity</i> riwayat setor sampah nasabah.....	40
Gambar 3.13 <i>Low-fidelity</i> form pendataan setoran sampah nasabah.....	40
Gambar 3.14 <i>Low-fidelity</i> mengubah data setor sampah nasabah .....	41
Gambar 3.15 <i>Low-fidelity</i> daftar nasabah .....	41
Gambar 3.16 <i>Low-fidelity</i> form pendaftaran nasabah .....	42
Gambar 3.17 <i>Low-fidelity</i> ubah data nasabah .....	42
Gambar 3.18 <i>Low-fidelity</i> buku tabungan .....	43
Gambar 3.19 <i>Low-fidelity</i> daftar transaksi tarik tunai.....	43
Gambar 3.20 <i>Low-fidelity</i> penarikan tunai nasabah.....	44
Gambar 3.21 <i>Low-fidelity</i> daftar pendapatan penjualan sampah .....	44
Gambar 3.22 <i>Low-fidelity</i> form penjualan sampah ke pengepul.....	45
Gambar 3.23 <i>Use case diagram</i> .....	48
Gambar 3.24 <i>Activity diagram dashboard</i> .....	49
Gambar 3.25 <i>Activity diagram daftar kegiatan</i> .....	49
Gambar 3.26 <i>Activity diagram tambah kegiatan baru</i> .....	50
Gambar 3.27 <i>Activity diagram detail informasi kegiatan</i> .....	51
Gambar 3.28 <i>Activity diagram tambah setoran sampah</i> .....	52
Gambar 3.29 <i>Activity diagram edit setoran sampah</i> .....	53
Gambar 3.30 <i>Activity diagram edit harga sampah</i> .....	53
Gambar 3.31 <i>Activity diagram daftar nasabah</i> .....	54
Gambar 3.32 <i>Activity diagram tambah nasabah baru</i> .....	54
Gambar 3.33 <i>Activity diagram buku tabungan nasabah</i> .....	55
Gambar 3.34 <i>Activity diagram buku tabungan nasabah</i> .....	56
Gambar 3.35 <i>Activity diagram tarik tunai</i> .....	57
Gambar 3.36 <i>Activity diagram daftar penjualan sampah</i> .....	57
Gambar 3.37 <i>Activity diagram tambah penjualan sampah</i> .....	58

Gambar 3.38 <i>Entity relationship diagram</i> website administrasi bank sampah .....	59
Gambar 3.39 <i>Class diagram</i> website administrasi bank sampah .....	60
Gambar 3.40 <i>Sequence diagram dashboard</i> .....	61
Gambar 3.41 <i>Sequence diagram</i> daftar kegiatan bank sampah.....	62
Gambar 3.42 <i>Sequence diagram</i> tambah kegiatan bank sampah .....	62
Gambar 3.43 <i>Sequence diagram</i> informasi kegiatan bank sampah.....	63
Gambar 3.44 <i>Sequence diagram</i> tambah setoran sampah .....	63
Gambar 3.45 <i>Sequence diagram</i> edit setoran sampah.....	64
Gambar 3.46 <i>Sequence diagram</i> daftar harga sampah .....	64
Gambar 3.47 <i>Sequence diagram</i> tambah harga sampah.....	65
Gambar 3.48 <i>Sequence diagram</i> hapus harga sampah .....	65
Gambar 3.49 <i>Sequence diagram</i> daftar nasabah .....	66
Gambar 3.50 <i>Sequence diagram</i> tambah nasabah baru .....	66
Gambar 3.51 <i>Sequence diagram</i> buku tambah nasabah .....	67
Gambar 3.52 <i>Sequence diagram</i> edit data nasabah .....	67
Gambar 3.53 <i>Sequence diagram</i> tarik tunai nasabah .....	68
Gambar 3.54 <i>Sequence diagram</i> daftar penjualan sampah.....	68
Gambar 3.55 <i>Sequence diagram</i> tambah penjualan sampah .....	69
Gambar 3.56 <i>High-fidelity</i> form tarik tunai.....	78
Gambar 3.57 <i>High-fidelity</i> form penjualan sampah .....	79
Gambar 3.58 <i>High-fidelity</i> daftar penjualan sampah.....	79
Gambar 3.59 <i>High-fidelity</i> form pendataan setoran sampah nasabah .....	80
Gambar 3.60 <i>High-fidelity</i> mengubah data setor sampah nasabah.....	80
Gambar 3.61 <i>High-fidelity</i> mengubah data setor sampah nasabah.....	81
Gambar 3.62 <i>High-fidelity</i> daftar kegiatan bank sampah .....	81
Gambar 3.63 <i>High-fidelity</i> dashboard admin .....	82
Gambar 3.64 <i>High-fidelity</i> daftar nasabah bank sampah.....	82
Gambar 3.65 <i>High-fidelity</i> form pendaftaran nasabah .....	83
Gambar 3.66 <i>High-fidelity</i> form ubah data nasabah.....	83
Gambar 3.67 <i>High-fidelity</i> buku tabungan nasabah .....	84
Gambar 4.1 tampilan halaman login.....	85
Gambar 4.2 tampilan daftar kegiatan bank sampah .....	86
Gambar 4.3 tampilan daftar kegiatan bank sampah .....	87
Gambar 4.3 tampilan riwayat setoran bank sampah.....	89
Gambar 4.5 tampilan pendataan setoran sampah nasabah .....	90
Gambar 4.6 tampilan ubah data setoran sampah nasabah .....	92
Gambar 4.7 tampilan daftar nasabah bank sampah .....	93
Gambar 4.8 tampilan daftar nasabah bank sampah .....	94
Gambar 4.9 tampilan ubah data nasabah bank sampah .....	96
Gambar 4.10 tampilan buku tabungan nasabah bank sampah.....	97
Gambar 4.11 tampilan tarik tunai saldo nasabah.....	99
Gambar 4.12 tampilan daftar penjualan sampah .....	100
Gambar 4.13 tampilan pendataan penjualan sampah .....	101

## DAFTAR MODUL PROGRAM

Modul Program 4.1 Route login pada <i>/routes/auth.php</i> .....	85
Modul Program 4.2 <i>Source code logic</i> login pada <i>AuthenticatedSessionController.php</i> ....	86
Modul Program 4.3 Route dashboard pada <i>/routes/web.php</i> .....	87
Modul Program 4.4 <i>Source code logic</i> dashboard pada <i>DashboardController.php</i> .....	87
Modul Program 4.5 Route <i>activity</i> pada <i>/routes/web.php</i> .....	88
Modul Program 4.6 <i>Source code logic</i> <i>activity</i> pada <i>ActivityController.php</i> .....	88
Modul Program 4.7 <i>Source code logic</i> <i>activity</i> pada <i>ActivityController.php</i> .....	89
Modul Program 4.8 Route <i>deposit</i> pada <i>/routes/web.php</i> .....	91
Modul Program 4.9 <i>Source code logic</i> <i>deposit</i> pada <i>DepositController.php</i> .....	91
Modul Program 4.10 <i>Source code logic</i> <i>deposit</i> pada <i>DepositController.php</i> .....	92
Modul Program 4.11 Route <i>client</i> pada <i>/routes/web.php</i> .....	93
Modul Program 4.12 <i>Source code logic</i> <i>client</i> pada <i>ClientController.php</i> .....	94
Modul Program 4.13 Route <i>client</i> pada <i>/routes/web.php</i> .....	95
Modul Program 4.14 <i>Source code logic</i> <i>client</i> pada <i>ClientController.php</i> .....	95
Modul Program 4.15 Route <i>profile</i> pada <i>/routes/web.php</i> .....	96
Modul Program 4.16 <i>Source code logic</i> <i>profile</i> pada <i>ProfileController.php</i> .....	97
Modul Program 4.17 Route <i>client</i> pada <i>/routes/web.php</i> .....	98
Modul Program 4.18 <i>Source code logic</i> buku tabungan pada <i>ClientController.php</i> .....	98
Modul Program 4.19 Route <i>withdrawal</i> pada <i>/routes/web.php</i> .....	99
Modul Program 4.20 <i>Source code logic</i> tarik tunai pada <i>WithdrawalController.php</i> .....	100
Modul Program 4.21 Route <i>selling</i> pada <i>/routes/web.php</i> .....	100
Modul Program 4.22 <i>Source code logic</i> penjualan sampah pada <i>SellingController.php</i> ..	101
Modul Program 4.23 Route <i>selling</i> pada <i>/routes/web.php</i> .....	102
Modul Program 4.24 <i>Source code logic</i> penjualan sampah pada <i>SellingController.php</i> ..	102
Modul Program 4.25 <i>Source code logic</i> <i>rules</i> pada <i>StoreDepositRequest.php</i> .....	103
Modul Program 4.26 <i>Source code logic</i> <i>print</i> pada <i>DepositController.php</i> .....	104
Modul Program 4.27 <i>Source code logic</i> <i>print</i> pada <i>WithdrawalController.php</i> .....	105
Modul Program 4.28 <i>Source code rate limiter</i> pada <i>web.php</i> .....	106
Modul Program 4.29 <i>Source code csrf token</i> pada <i>ExpenseForm.jsx</i> .....	106
Modul Program 4.30 <i>Source code library</i> pada <i>package.json</i> .....	108
Modul Program 4.31 <i>Source code authentication route</i> pada <i>auth.php</i> .....	109

## DAFTAR LAMPIRAN

<b>Lampiran A.</b> Dokumentasi Observasi Iterasi ke-1 .....	119
<b>Lampiran B.</b> Hasil Wawancara Iterasi ke-1 .....	120
<b>Lampiran C.</b> <i>User Feedback</i> Iterasi ke-2.....	122
<b>Lampiran D.</b> <i>User Feedback</i> Iterasi ke-3.....	123
<b>Lampiran E.</b> Dokumentasi Pelatihan Pengguna .....	125
<b>Lampiran F.</b> Hasil <i>Black Box Testing</i> Petugas Administrasi.....	126
<b>Lampiran G.</b> Hasil <i>Black Box Testing</i> Teller Bank Sampah.....	130
<b>Lampiran H.</b> Hasil <i>Black Box Testing</i> Petugas Administrasi Cadangan.....	134
<b>Lampiran I.</b> Perbandingan Waktu Olah Data Transaksi Bank Sampah.....	138