

DAFTAR ISI

HALAMAN JUDUL.....	II
HALAMAN PERSEMBAHAN.....	V
MOTTO.....	VII
KATA PENGANTAR.....	VIII
ABSTRAK.....	X
DAFTAR ISI.....	XI
DAFTAR TABEL.....	XIII
DAFTAR GAMBAR.....	XV
DAFTAR LAMPIRAN.....	XVI
BAB I.....	1
PENDAHULUAN.....	1
A. Latar Belakang.....	1
B. Rumusan Masalah.....	19
C. Tujuan Penelitian.....	19
D. Manfaat Penelitian.....	20
BAB II.....	22
TINJAUAN PUSTAKA.....	22
A. Landasan Teori.....	22
B. Pengaruh Antar Variabel.....	46
C. Kerangka Penelitian.....	51
D. Hipotesis.....	52

BAB III.....	54
METODE PENELITIAN.....	54
A. Rancangan Penelitian.....	54
B. Rencana Penelitian	54
C. Populasi.....	55
D. Klasifikasi Variabel Penelitian	56
E. Definisi Operasional Variabel.....	57
F. Jenis Data Penelitian.....	60
G. Prosedur Pengambilan Data	61
H. Pengukuran Instrumen	61
I. Uji Instrumen	63
J. Teknik Analisis Data	64
BAB IV	70
ANALISIS DATA DAN PEMBAHASAN	70
A. Analisis Diskriptif	70
B. Analisis Kuantitatif.....	83
C. Pembahasan	96
BAB V.....	107
KESIMPULAN DAN SARAN.....	107
A. Kesimpulan	107
B. Saran.....	108
DAFTAR PUSTAKA.....	109

DAFTAR TABEL

Tabel 1.1 Fenomena Organizational Citizenship Behavior.....	8
Tabel 1.2 Fenomena Leader-Member Exchange.....	12
Tabel 1.3 Fenomena Employee Engagement.....	17
Tabel 2.1 Penelitian Terdahulu	35
Tabel 3.1 Skedul Waktu Penelitian	55
Tabel 3.2 Definisi Operasional Variabel.....	57
Tabel 3.3 Tabel Uji Reliabilitas	64
Tabel 4.1 Karakteristik Pegawai	71
Tabel 4.2 Leader-Member Exchange	76
Tabel 4.3 Variabel Leader-Member Exchange.....	78
Tabel 4.4 Organizational Citizenship Behavior.....	79
Tabel 4.5 Penilaian Variabel Organizational Citizenship Behavior.....	80
Tabel 4.6 Employee Engagement.....	81
Tabel 4.7 Penilaian Variabel Employee Engagement.....	81
Tabel 4.8 Nilai Outer Loading.....	84
Tabel 4.9 Discriminant Validity.....	86
Tabel 4.10 Average Variance Extracted	87
Tabel 4.11 Composite Reliability.....	88
Tabel 4.12 Cronbach's Alpha	89
Tabel 4.13 Coefficient Determination (R-Square).....	90
Tabel 4.14 Predictive Relevance (Q-Square).....	91

Tabel 4.15 Path Coefficient.....	92
Tabel 4.16 Spesific Inderect Effect	95

DAFTAR GAMBAR

Gambar 2. 1 Struktur Organisasi Bappeda DIY	33
Gambar 2.2 Kerangka Penelitian	51
Gambar 4.1 <i>Outer Model</i>	83
Gambar 4.2 <i>Inner Model</i>	89

DAFTAR LAMPIRAN

Lampiran 1 Surat Izin Penelitian	1144
Lampiran 2 Surat Balasan Penelitian	1155
Lampiran 3 Struktur Organisasi.....	1166
Lampiran 4 Kuesioner	1177
Lampiran 5 Analisis Kuantitatif	1322