

DAFTAR PUSTAKA

- Abbas, J. (2020). Impact of total quality management on corporate green performance through the mediating role of corporate social responsibility. *Journal of Cleaner Production*, 242, 118458. <https://doi.org/10.1016/j.jclepro.2019.118458>.
- Aditya, M. R., & Lunarindiah, G. (2023). Pengaruh Manajemen Kualitas Total terhadap Kinerja Operasional Yang Dimediasi oleh Organisasi Pembelajaran pada Perusahaan Manufaktur di Kota Bekasi. *Jurnal Pendidikan Tambusai*, 7(2), 18646–18661.
http://repository.trisakti.ac.id/usaktiana/index.php/home/detail/detail_koleksi/0/SKR/judul/000000000000000111472/
- Alam, I. N., & Santosa, W. (2022). Pengaruh Tqm Terhadap Kinerja Operasional Yang Dimediasi Oleh Organisasi Pembelajaran. *Jurnal Ekonomi Dan Bisnis*, 11(1), 473–481.
- Barrow, J.W. (1993). Does total quality management equal organisational learning? *Quality Progress*. 26(7), 39-43.
- Chiva, R., Ghauri, P., & Alegre, J. (2014). Organizational Learning, Innovation and Internationalization: A Complex System Model. *British Journal of Management*, 687–705.
- Dinas Penanaman Modal dan Pelayanan Terpadu Satu Pintu Kabupaten Bantul. 2022. Potensi Investasi Sektor Ekonomi Kreatif. https://dpmppt.bantulkab.go.id/web/potensi_investasi/detail/24-sektor-perindustrian-dan-ekonomi-kreatif#
- Daerah Istimewa Yogyakarta, Badan Perencanaan Daerah. (2022). *Data UMKM*. https://bappeda.jogjaprov.go.id/dataku/data_dasar/cetak/107-umkm
- Eijnatten, F. M. Van dan G. D. P. (2004). No TitleChaos, complexity, learning, and the learning organization: *Towards a chaordic enterprise*. 11 No. 6, 418–429.
- Feng, J., Prajogo, D. I., Tan, K. C., & Sohal, A. S. (2006). The impact of TQM practices on performance: a comparative study between Australian and Singaporean organizations. *European Journal of Innovation Management*, 269–278.
- Garcia-Bernal, J., & Ramirez-Aleson, M. (2017). Why and how TQM leads to performance improvements. *The Quality Management Journal*, 23–37.

- Ghazani, B. N., & Wibowo, I. (2021). Pengaruh Total Quality Management Dan Just in Time Terhadap Kinerja Operasional Karyawan Emp Malacca Strait Psc. *Jurnal Manajemen Bisnis Krisnadipayana*, 9(2). <https://doi.org/10.35137/jmbk.v9i2.571>
- Ghozali & Latan. (2015). *Partial Least Square SEM (PLS-SEM) Konsep, Teknik, dan Aplikasi Menggunakan Program SmartPLS 4.0 Untuk Penelitian Empiris*. Semarang: Universitas Diponegoro.
- Hung, R. Y. Y., Lien, B. Y. H., Yang, B., Wu, C. M., & Kuo, Y. M. (2011). Impact of TQM and organizational learning on innovation performance in the high-tech industry. *International Business Review*, 20(2), 213–225. <https://doi.org/10.1016/j.ibusrev.2010.07.001>
- Ibrahim, T., & Rusdiana, A. (2021). *Manajemen Mutu Terpadu (Total Quality Management)*. Bandung:Yrama Widya.
- Kementerian Koordinator Bidang Perekonomian RI. (2022). *Pengembangan UMKM Menjadi Necessary Condition untuk Mendorong Pertumbuhan Ekonomi*. <https://www.ekon.go.id/publikasi/detail/4136/pengembangan-umkm-menjadi-necessary-condition-untuk-mendorong-pertumbuhan-ekonomi>
- Kanji, G.K. and Yui, H. (1997). *Total quality culture*. *Total Quality Management*. 8(6), 417–428.
- Kebede Adem, M., & Virdi, S. S. (2021). The effect of TQM practices on operational performance: an empirical analysis of ISO 9001: 2008 certified manufacturing organizations in Ethiopia. *TQM Journal*, 33(2), 407–440. <https://doi.org/10.1108/TQM-03-2019-0076>
- Kementrian Keuangan Republik Indonesia. (2022). *Perkembangan Indikator Ekonomi Makro dan Kesejahteraan*. <https://djpb.kemenkeu.go.id/kanwil/diy/id/data-publikasi/artikel/3294-kajian-fiskal-regional-d-i-yogyakarta-triwulan-i-tahun-2022.html>
- Mahmood, S., Qadeer, F., & Ahmad, A. (2015). The role of organizational learning in understanding relationship between total quality management and organizational performance. *Pakistan Journal of Commerce & Social Sciences*, 9(1), 282–302.
- Mahmud, N., & Hilmi, M. F. (2014). TQM and Malaysian SMEs Performance: The Mediating Roles of Organization Learning. *Procedia - Social and Behavioral Sciences*, 130, 216–225. <https://doi.org/10.1016/j.sbspro.2014.04.026>

- Marsick, V., & Warkins, K. E. (2003). Demonstrating the value of a Organizational Learning Culture. *Advances in Developing Human Resources*, 5(2), 132–151. <https://doi.org/10.1177/1523422303251341>
- Migdadi, M. M. (2021). Organizational learning capability, innovation and organizational performance. *European Journal of Innovation Management*, 24(1), 151–172. <https://doi.org/10.1108/EJIM-11-2018-0246>
- Prayhoego, C., & Devie. (2013). Analisa Pengaruh Total Quality Management Terhadap Keunggulan Bersaing dan Kinerja Perusahaan. *Business Accounting Review*, Vol. 1, 2013, 55(1–2), 65–74.
- Psomas, E., Vouzas, F., & Kafetzopoulos, D. (2014). Quality management benefits through the “soft” and “hard” aspect of TQM in food companies. *TQM Journal*, 26(5), 431–444. <https://doi.org/10.1108/TQM-02-2013-0017>
- Sekaran, Uma dan Bougie, Roger. (2017). *Metode Penelitian untuk Bisnis: Pendekatan Pengembangan-Keahlian*. Edisi 6, Buku 2. Salemba Empat, Jakarta Selatan 122610.
- Sharma, S., & Modgil, S. (2020). TQM, SCM and operational performance: an empirical study of Indian pharmaceutical industry. *Business Process Management Journal*, 26(1), 331–370. <https://doi.org/10.1108/BPMJ-01-2018-0005>
- Sudirman. (2021). *Kreativitas dan Inovasi Dalam Berwirausaha. Kewirausahaan*, 57. Bandung: CV. Media Sains Indonesia.
- Suharto, R & Devie (2013). Analisis Pengaruh Supply Chain Management Terhadap Keunggulan Bersaing dan Kinerja Perusahaan. *Business Accounting Review*, Vol.1. No 2, 2013.
- Sugiyono. (2019). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung : Alphabet
- Terziovski, M., and Samson, D. (1999). The link between total quality management practice and organizational performance. *International Journal of Quality & Reliability Management*, Vol. 16 No.
- Tjiptono, Fandy dan Anastasia Diana. (2003). *Total Quality Management*. Edisi Revisi. Yogyakarta: Andi Offset.

Tortorella, G., Giglio, R., Fogliatto, F. S., & Sawhney, R. (2020). Mediating role of learning organization on the relationship between total quality management and operational performance in Brazilian manufacturers. *Journal of Manufacturing Technology Management*, 31(3), 524–541. <https://doi.org/10.1108/JMTM-05-2019-0200>

Tsauri, S. (2014). *Manajemen Kinerja Performance Management*. In STAIN Jember Press.

Tseng, S. M., & Lee, P. S. (2014). The effect of knowledge management capability and dynamic capability on organizational performance. *Journal of Enterprise Information Management*, 27(2), 158–179. <https://doi.org/10.1108/JEIM-05-2012-0025>