

DAFTAR PUSTAKA

- Abdullah, A., & Abidin, Z. Z. (2012). Total Quality Management Enablers for SMEs: *A Study of Malaysian Companies*. *GSTF Business Review*.
- Ahmed, A., Alshurideh, M., Kurdi, B. A., dan Salloum, S. A. (2020, October). Digital transformation and organizational operational decision making: a systematic review. *In International Conference on Advanced Intelligent Systems and Informatics (pp. 708-719)*. Springer, Cham.
- Ahuja, G. (2000) Collaboration Networks, Structural Holes and Innovation: A Longitudinal Study. *Administrative Science Quarterly*, 45, 425-455.
- Anatan, T. L., & Ellitan, L. (2005, August). Strategi Inovasi Dan Kinerja Operasional Perusahaan Sebuah Review Aplikasi Intellectual Capital Management Dalam Era Baru Manufaktur. *In Proceeding, Seminar Nasional PESAT 2005*. Universitas Gunadarma.
- Archer, B. H. (1976). *Demand forecasting in tourism* (No. Monograph).
- Atalay, M., Anafarta, N., & Sarvan, F. (2013). The Relationship between Innovation and Firm Performance: *An Empirical Evidence from Turkish Automotive Supplier Industry*. *Procedia - Social and Behavioral Sciences*.
- Aydin, S., Cetin, A. T., & Ozer, G. (2007). The Relationship Between Marketing and Product Development Process and Their Effects on Firm Performance. *Academy of Marketing Studies Journal*.
- Bagshaw, K.B. (2017) Process and Product Design: Production Efficiency of Manufacturing Firms in Rivers State, Nigeria. *Engineering Management Research*, 6, 49-55.
- Bălțeanu, A., dan BÂLDEA, M. (2017). Improvement for an Assembly Flow for a Given. *Fiabilitydan Durability / FiabilitatesiDurabilitate*, (1), 178–184.
- Batubara, M. A., & Soediantono, D. (2022). Peran Mediasi Kaizen dalam Hubungan antara Total Quality Management dan Kinerja Organisasi Industri Pertahanan. *Journal of Industrial Engineering & Management Research*, 3(4), 1 - 8.
- Bayo-Moriones, A., & de Cerio, J. M.-D. (2002). *Human resource management, strategy and operational performance in the Spanish manufacturing industry*. *Management*, 5(3), 175–199.
- Boer, H., & Boer, H. (2019). Design-for-variety and operational performance. *Journal of Manufacturing Technology Management*
- Bolatan, G. I. S., Gozlu, S., Alphan, L., & Zaim, S. (2016). *The Impact of Technology Transfer Performance on Total Quality Management and Quality Performance*. *Procedia - Social and Behavioral Sciences*.
- Boškovic, G., & Radosavljevic, M. (2016). *An Analysis of Factors and Effects of Product Design Quality*. *Economic Themes*. <https://doi.org/10.1515/ethemes-2015-0028>.
- Brah, S. and Lim, H. 2006. The effects of technology and TQM on the performance of logistics companies. *International Journal of Physical Distribution & Logistic Management*, Vol. 36, No. 3, pp. 192-209
- Brunet, A. P., dan New, S. (2003). Kaizen in Japan: an empirical study. *International Journal of Operations dan Production Management*.

- Campbell, J. P. (1990). *Modeling the performance prediction problem in industrial and organizational psychology*.
- Cane, S. (1998). *Kaizen Untuk Menang Melalui Manusia, dialihbahasakan oleh: Martin Widjongko*. Batam: Interaksara.
- Chakraborty, A. (2019). Quality Management Practices in Indian SMEs. In *Quality Management and Quality Control-New Trends and Developments*. IntechOpen.
- Chandra, G. (2002). *Strategi & Program Pemasaran*. Yogyakarta: Andi Offset.
- Cheng, L.T.W., Chan, R.Y.K. and Leung, T.Y. (2010). Management Demography and Corporate Performance: Evidence from China. *International Business Review*, 19, 261-275.
- Corbett, C., & Van Wassenhove, L. (1993). Trade-offs? What trade-offs? Competence and competitiveness in manufacturing strategy. *California management review*, 35(4), 107-122.
- Colledani, M., & Tolio, T. (2006). Impact of quality control on production system performance. *CIRP Annals - Manufacturing Technology*.
- Chin, W. . (1998). The Partial Least Square Approach for Structural Equation Modeling in G.A Marcoulides (Ed). *Modern Methods for Business Research*.
- Daft (2010). *Era Baru Manajemen. Jilid 1. Edisi ke Sembilan*. Jakarta: Salemba Empat.
- Deming, W. E. (1984). *Out of the Crisis MIT Press*. Reprint, ISBN-13.
- Dhingra, A. K., Kumar, S., & Singh, B. (2019). Cost reduction and quality improvement through LeanKaizen concept using value stream map in Indian manufacturing firms. *International Journal of Systems Assurance Engineering and Management*.
- Devaraj, Sarv, et al. (2007). Impact of eBusiness technologies on operational performance: The role of production information integration in the supply chain. *Journal of Operations Management* 25, no. 6 1199-1216.
- Dhinata, J., & Safitri, H. M. (2018). Pengaruh Kepemimpinan, Budaya Organisasi, Dan Pelatihan Terhadap Kinerja Karyawan Di Kcu Pt. Bank Central Asia Banda Aceh. *Jurnal Ilmiah Manajemen Muhammadiyah Aceh*, 8(2).
- Farris, J. A., Van Aken, E. M., Doolen, T. L., & Worley, J. (2009). Critical success factors for human resource outcomes in Kaizen events: An empirical study. *International journal of production economics*, 117(1), 42-65.
- Fernandes, J. P. R., Godina, R., & Matias, J. C. O. (2019). Evaluating the impact of 5S implementation on occupational safety in an automotive industrial unit. In Springer Proceedings in Mathematics and Statistics (Vol. 281). Springer International Publishing. https://doi.org/10.1007/978-3-030-14973-4_13
- Franziska Richte, N., Cepeda, G., Roldán, J. L., & M.Ringle, C. (2016). European management research using partial least squares structural equation. *European Management Journal*, 2016, 1–9.
- Freel, M., & Robson, P. (2004). Small Firm innovation, growth and performance: Evidence from Scotland and Northern England. *International Small Business Journal*, 22, 561-575.
- Freeman, C. (2004). Technological infrastructure and international competitiveness. *Industrial and Corporate Change*.
- Garson, David. (2003). *Path Analysis*, (online),

www.faculty.chass.ncsu.edu/garson/PA765/path.htm.

- Gatignon, Hubert dan Jean – marc Xuereb, (1997) “ Strategic Orientation of The Firm and New Product Performance”, *Journal of Marketing Research*. p. 77 – 79
- Ghozali, I. (2018). *Aplikasi Analisis Multivariate Dengan Program SPSS 23*. Semarang: Badan Penerbit Universitas Diponegoro.
- Ghozali, I., & Latan, H. (2015). *Partial least squares konsep, teknik dan aplikasi menggunakan program smartpls 3.0 untuk penelitian empiris*. Semarang: Badan Penerbit UNDIP.
- Glover, J. L., Champion, D., Daniels, K. J., & Dainty, A. J. (2014). An Institutional Theory perspective on sustainable practices across the dairy supply chain. *International Journal of Production Economics*, 152, 102-111.
- Gregorius, C. (2002). *Strategi Program Pemasaran*. Yogyakarta: Andi Offset.
- Hair, J. F., Ringle, C. M., Sarstedt, M., Hair, J. F., Ringle, C. M., dan Sarstedt, M. (2014). PLS-SEM : Indeed a Silver Bullet PLS-SEM : Indeed a Silver Bullet. January 2015, 37–41.
- Hair, J. F., Hult, G. T. M., Ringle, C. M., Sarstedt, M., Thiele, K. O., & Thiele, K. O. (2017). Mirror, mirror on the wall : a comparative evaluation of composite-based structural equation modeling methods. *Original Empirical Research*.
<https://doi.org/10.1007/s11747-017-0517-x>
- Handoko, N. (2010). Penerapan Enterprise Risk Management untuk Meningkatkan Efisiensi Kinerja Operasional pada PT. Aneka Cool Citratama di Surabaya.
- Hardani, H., Medica, P., Husada, F., Andriani, H., Sukmana, D. J., Mada, U. G., & Fardani, R. (2020). *Buku Metode Penelitian Kualitatif & Kuantitatif (Issue March)*.
- Hardjosoedarmo, S. (2004). *Total Quality Management*. Yogyakarta: Andi Offset.
- Hartini, S. (2012). Peran Inovasi: Pengembangan Kualitas Produk dan Kinerja Bisnis. *Jurnal Manajemen Dan Kewirausahaan*
- Haryani, A. D., Wiratno, A., & Maghfiroh, S. (2018). Total Quality Management (TQM), Biaya ualitas Dan Kualitas Produk Serta Implikasinya Terhadap Kinerja Perusahaan Dengan Budaya Kualitas Sebagai Variabel Moderasi. *Jurnal Riset Keuangan Dan Akuntansi*, 5(1).
- Henseler, J., Hubona, G., & Ash, P. (2016). Using PLS path modeling in new technology research : updated guidelines. <https://doi.org/10.1108/IMDS-09-2015-0382>
- Heskett, John, 1986. *Desain Industri, Terjemahan*. Bandung: INDDDES ITB & PT Rajawali.
- Hirano, H. (1996) *5S for Operators: 5 Pillars of the Visual Workplace, 5S shido manual*, Productivity Press, New York.
- Horuz, D., Çörekçioğlu, S., & Raskovski, S. (2021). *Implementing Of 5s Rule In Iron-Steel Industry Company Deniz*. 8(1), 77–86.
- Huberman. (1973). *Solving Educational Problems*. New York: Praegar Publisher.
- Hurley, R. F., & Hult, G. T. M. (1998). Innovation, market orientation, and organizational learning: an integration and empirical examination. *Journal of marketing*, 62(3), 42-54.
- Imai, M. (1998). *Kaizen: la clave de la ventaja competitiva japonesa (No. 658 I53Y)*.
- Intan, N. (2022). OJK Ungkap Tiga Masalah UMKM Belum Bisa Naik Kelas. *Republika*.
<https://www.republika.co.id/berita/rcewou380/ojk-ungkap-tiga-masalah-umkm-belum-bisa-naik-kelas>
- Ismail, T. (2019). Peningkatan daya saing produk pangan lokal dengan pengembangan inovasi pendampingan UMKM 7 in 1 di Provinsi NTT: *Laporan Aksi Perubahan Kinerja*

Organisasi.

- Ismanu, S., & Kusmintarti, A. (2019). Innovation and Firm Performance of Small and Medium Enterprises. *Review of Integrative Business and Economics Research*.
- Joe F Hair, Jeffrey Joe Risher, Marko Sarstedt, Christian M Ringle, A. (2018). When to use and how to report the results of PLS-SEM. *European Business Review*.
- Katopo, F. X. R., Bisnis, P. M., Manajemen, P. S., Petra, U. K., & Siwalankerto, J. (2015). Analisa Pengaruh Individual Factor Terhadap Entrepreneur Motivation Mahasiswa Manajemen Bisnis Universitas Kristen Petra Surabaya. 3(1), 677–685.
- Klewitz, J., & Hansen, E. G. (2014). Sustainability-oriented innovation of SMEs: a systematic review. *Journal of cleaner production*, 65, 57-75.
- Kotler, P. (2021). Marketing 4.0 Do tradisional ao digital.
- Krajewski, L. J., Malhotra, M. K., & Ritzman, L. P. (2016). *Operations Management: Processes and Supply Chains (11th ed.)*. Pearson Education.
- Kusmayadi, Dedi. (2009). Pengukuran Kinerja dengan Balanced Scorecard: Kajian Teoritis dan Empiris. *Jurnal Akuntansi FE Unsil. Vol. 4, No. 1. pp 536-543*
- Lausia, M. (2011). Assessment of 5S as a Tool to Reduce Non-value Adding Operational Time: A Case. In *SpringerReference. springerreference_18353*
- Limanseto, H. (2021). UMKM Menjadi Pilar Penting dalam Perekonomian Indonesia. *Kementerian Koordinator Bidang Perekonomian*.
<https://ekon.go.id/publikasi/detail/2969/umkm-menjadi-pilar-penting-dalam-perekonomian-indonesia>
- Lupiyoadi, R., & Hamdani, A. (2011). *Manajemen Pemasaran jasa” edisi 2* Jakarta: Salemba Empat.
- Lu, Y., Wu, J., Peng, J., & Lu, L. (2020). The perceived impact of the Covid-19 epidemic: evidence from a sample of 4807 SMEs in Sichuan Province, China. *Environmental Hazards*, 19(4), 323–340.
- Lwanga, S. and Lemeshow, S. (1991) Sample Size Determination in Health Studies. A Practical Manual.
- Marras, W. S. (2006). *Fundamentals and assessment tools for occupational ergonomics*. Crc Press.
- Mauidzoh, U. (2013). Analisis Strategi Program Studi Teknik Industri STTA Dalam Upaya Meningkatkan Kualitas Dan Daya Saing.
- Mugge, R., & Dahl, D. W. (2013). Seeking the ideal level of design newness: Consumer response to radical and incremental product design. *Journal of Product Innovation Management*.
- Mulyono, F. (2013). Sumber Daya Perusahaan dalam Teori Resource-based View. *Jurnal Administrasi Bisnis*, 9(1).
- Naeem, M., Ahmad, N., Hussain, S., Nafees, B., & Hamid, A. Impact Of Lean Manufacturing On The Operational Performance: Evidence From Textile Industry.
- Nair, A. (2006). Meta-analysis of the relationship between quality management practices and firm performance-implications for quality management theory development. *Journal of Operations Management*.
- Negrão, L. L. L., Godinho Filho, M., & Marodin, G. (2017). Lean practices and their effect on performance: a literature review. *Production Planning and Control*.

- Nurhaliza, S. (2022). Begini Pentingnya Peran UMKM dalam Perekonomian Indonesia! IDX Channel. <https://www.idxchannel.com/economics/begini-pentingnya-peran-umkm-dalam-perekonomian-indonesia>
- Nussbaum, B. (2011). Design thinking is a failed experiment. So what's next. *Fast company*, 6, 97-105.
- Osada, T. (2004). *Sikap kerja 5S*. Jakarta: PPM.
- Parseker, Z., & Çetin, B. (2009). The Impact of Technological Changes on Small and Medium Enterprises (SMEs) in Turkish Agri-Food Industry. *Uludağ Üniversitesi Ziraat Fakültesi Dergisi*, 23(1), 71–80.
- Piliang, Yasraf Amir. (2008), *Multiplisitas dan Diferensi: Redefini Desain, Teknologi dan Humanitas*, Yogyakarta, Jalasutra.
- Pramono, H. S., Ismara, K. I., & Kuncoro, I. H. (2020). The Effect of 5S Culture and Workshop Alignment on the Application of Industrial Work Culture in Vocational Education. 29(5), 13290–13299.
- Pryce, V. (2005). Creativity, Design and Business Performance. *DTI Economics Paper*, 15.
- Putra Setiawan, I., Basalamah, S., & Rahman, Z. (2021). The Effect of Kaizen, Innovation, and Design toward Operations Performance on MSMEs the Manufacturing Sector: The Role of Output Quality as an Intervening Variable. *International Journal of Innovative Science and Research Technology*, 6(5). www.ijisrt.com
- Quadros, R., Furtado, A., Bernardes, R., & Franco, E.(2001). Technological innovation in Brazilian industry: *An assessment based on an innovation survey São Paulo*.
- Rahadi, D. R. (2012). Pengaruh Supply Chain Management Terhadap Kinerja Operasional Perusahaan. *In Proceeding Seminar Sistem Produksi X*.
- Raithel, S., Sarstedt, M., Scharf, S., & Schwaiger, M. (2012). On the value relevance of customer satisfaction. Multiple drivers and multiple markets. *Journal of the Academy of Marketing Science*, 40(4), 509–525.
- Robbins. (2007). *Perilaku Organisasi: Konsep, Kontroversi dan Aplikasi. Jilid 1*. In Jakarta: Prenhallindo. Stephen,L.
- Roykhan, M. R., Mahfudz, Y., Efendi, B., & Nurhayati, E. C. (2022). Pengaruh Strategi Inovasi Dengan Dimensi Orientasi Kepemimpinan, Inovasi Proses, Inovasi Produk, Implementasi Inovasi Terhadap Kinerja Operasional UKM Sektor Makanan Dan Minuman Di Kabupaten Wonosobo. *Jamasy: Jurnal Akuntansi, Manajemen dan Perbankan Syariah*, 2(2), 18-27.
- Sachari, Agus, Yan Yan Sunarya, (2001), *Desain dan Dunia Kesenirupaan Indonesia dalam Wacana Transformasi Budaya*, Bandung: Penerbit ITB.
- Sachari, Agus, Yan Yan Sunarya. (2011), *Catatan Kuliah Tinjauan Desain*, Bandung, ITB Press.
- Saini, S., & Singh, D. (2020). Impact of implementing lean practices on firm performance: a study of Northern India SMEs. *International Journal of Lean Six Sigma*, 11(6), 1019–1048.
- Salaheldin, S. (2009). Faktor penentu keberhasilan untuk implementasi TQM dan dampaknya terhadap kinerja UKM. *Jurnal Internasional Produktivitas dan kinerja pengelolaan*.
- Sallis, Edward. (2015). Total Quality Manajement in Education (Manajemen Mutu Terpadu Pendidikan. Cetakan ke-12. Alih bahasa: Riyadi & Fahrurozi. Yogyakarta: IRCiSoD.

- Sarstedt, M., Hair, J. F., Ringle, C. M., Thiele, K. O., & Gudergan, S. P. (2016). Estimation issues with PLS and CBSEM : Where the bias lies !. *Journal of Business Research*, 69(10), 3998–4010.
- Sati, S. A. M. (2018). The impact of implementation of 5S Methodology as tool for continuous improvement to the quality operations in industrial sector Case Study: COLDAIR Engineering Company for manufacturing and assembling (*Doctoral dissertation, Sudan University of Science & Technology*).
- Sharma, P., Kim, K. H., Thiele, K. O., Sharma, P. N., Sarstedt, M., Shmueli, G., Kim, K. H., & Thiele, K. O. (2019). PLS-Based Model Selection : The Role of Alternative Explanations in Information Systems Research PLS-Based Model Selection : *The Role of Alternative Explanations in Information Systems Research*. 20(4).
- Shojaei, M., Ahmadi, A., & Shojaei, P. (2019). Implementation productivity management cycle with operational Kaizen approach to improve production performance (Case study: Pars Khodro company). *International Journal for Quality Research*.
- Singh, J., & Singh, H. (2012). Continuous improvement approach: State-of-art review and future implications. In *International Journal of Lean Six Sigma*.
- Soleh, Mohamad. 2014. *Analisis Strategi Inovasi dan Dampaknya Terhadap Kinerja Perusahaan (Studi Kasus: UKM Manufaktur di Kota Semarang)*. Semarang: Program Studi Magister Management. Universitas Diponegoro.
- Solimun, Achmad, Adji. R. F, Nurjannah. (2017). *Metode Statistika Multivariat Pemodelan Persamaan Struktural (SEM) Pendekatan WarpPLS*. Malang :UB Press.
- Srimindarti, C. (2004). *Balanced Scorecard Sebagai Alternatif untuk Mengukur Kinerja. Fokus Ekonomi*
- Sugiyono. (2013). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D (2nd ed.)*. Alfabeta.
- Sudaryono. 2018. *Metodologi Penelitian*. Depok : PT Raja Grafindo Persada.
- Sugiyono. (2016). *Metode Penelitian Kuantitatif, Kualitatif Dan R & D*. Alfabeta.
- Suwarni, S., Wulandari, A. R., & Sari, D. N. (2019). Implementasi Metode Kaizen Terhadap Kepuasan Pasien Di Instalasi Farmasi Rumah Sakit Roemani Muhammadiyah Kota Semarang. *Jurnal Farmasi & Sains Indonesia*, 2(1), 84-89.
- Swink, M. L., & Calantone, R. (2004). Design manufacturing integration as a mediator of antecedents to new product design quality. *IEEE Transactions on Engineering Management*.
- Tenenhaus, M. (2004). PLS regression and PLS path modeling for multiple table analysis. *COMPSTAT 2004—Proceedings in Computational Statistics*, 489–499.
- Taddese, F., & Osada, H. (2010). Proses techno -inovasi menggunakan TQM di negara berkembang studi empiris pemenang hadiah Deming. *Jurnal Manajemen Teknologi dan Inovasi*.
- Terziovski, M., Samson, D., & Dow, D. (1997). The business value of quality management systems certification evidence from Australia and New Zealand. *Journal of Operations Management*.
- Thabroni, G. (2019). *Pengertian Desain (Lengkap) berdasarkan Pendapat Para Ahli*.

- Tejaningrum, A. (2019). Implementation the trilogy Juran in SMEs business case study in Indonesia. In IOP Conference Series: *Materials Science and Engineering* (Vol. 506, No. 1, p. 012031). IOP Publishing.
- Thabroni, G. (2019). *Pengertian Desain (Lengkap) berdasarkan Pendapat Para Ahli*.
- Titioka, S. R., dan Titioka, B. M. (2021). Pengaruh Inovasi Produk Terhadap Implementasi Kinerja Operasional Industri Roti di Kota Ambon. *Jurnal Maneksi*, 10(1), 76-84.
- Tjiptono, F., & Diana, A. (2003). *Total quality management (TQM)*.
- Ulum, R., & Munir, M. (2019). Implementasi Six Sigma Dengan Pendekatan Poka Yoke Guna Reduksi Bagian Case Packer Pada Pt. X. Jkie. *Journal Knowledge Industrial Engineering*, 6(1), 11-23.
- Wahyono (2002). Orientasi Pasar dan Inovasi: Pengaruhnya Terhadap Kinerja Pemasaran, *Jurnal Sains Pemasaran Indonesia*, Vol.1, No.1, Mei
- Walpole, Ronald E. (1993). *Pengantar Statistika Edisi Ke-3*. Jakarta:PT Gramedia Pustaka Utama.
- Widagdo. (1993), *Desain, Teori dan Praktek, buku naskah pidato dalam Dies Natalis ke 34*, Institut Teknologi Bandung, 15 Maret 1993.
- William Petty, J., Scott Jr, D. F., & Bird, M. M. (1975). The capital expenditure decision making process of large corporations. *The engineering economist*, 20(3), 159-172.
- Wonglimpiyarat, J. (2010). Technological change of the energy innovation system: From oil-based to bio-based energy. *Applied Energy*, 87(3), 749-755.
- Wurjaningrum, F., & Reynanda, A. R. (2012). Pengaruh Perbaikan Kualitas terhadap Kinerja Operasi UKM Garmen Surabaya dengan Perbaikan Produktivitas sebagai Variabel Intervening. *Buletin Studi Ekonomi*, 17(2).
- Yadav, V., Jain, R., Mittal, M. L., Panwar, A., & Lyons, A. (2019). The impact of lean practices on the operational performance of SMEs in India. *Industrial Management and Data Systems*.