PENGARUH DUKUNGAN SUPERVISOR TERHADAP KINERJA KARYAWAN DENGAN EFIKASI DIRI SEBAGAI VARIABEL MEDIASI PADA KARYAWAN ROYAL AMBARRUKMO YOGYAKARTA

Rafi Umara Ilafi NIM. 141200214

Mahasiswa Program Studi Ekonomi Manajemen Fakultas Ekonomi dan Bisnis, Universitas Pembangunan Nasional "Veteran" Yogyakarta rafiumara26@gmail.com

ABSTRACT

This study aims to determine the mediating role of self-efficacy on the influence of supervisor support on the performance of employees at Royal Ambarrukmo Yogyakarta. The research methods employed include descriptive and quantitative analysis. The sampling technique used was purposive sampling, as the desired respondents for the study were employees who have been working for at least one year at Royal Ambarrukmo Yogyakarta, with 73 respondents collected. The method used for data analysis was linear regression with the causal step method. The results of the analysis in this study indicate that: 1) supervisor support has a positive and significant effect on employee performance, and 2) self-efficacy fully mediates the influence of supervisor support on employee performance.

Keywords: employee performance, royal ambarrukmo yogyakarta, supervisor support, selfefficacy.