

## DAFTAR ISI

|   |      |
|---|------|
| HALAMAN JUDUL .....   | i    |
| HALAMAN PENGESAHAN PEMBIMBING .....                                 | ii   |
| HALAMAN PENGESAHAN PENGUJI.....                                     | iii  |
| PERNYATAAN KARYA ASLI TUGAS AKHIR .....                             | iv   |
| PERNYATAAN BEBAS PLAGIASI.....                                      | v    |
| ABSTRAK .....   | vi   |
| ABSTRACT .....  | vii  |
| KATA PENGANTAR.....   | viii |
| DAFTAR ISI .....  | ix   |
| DAFTAR TABEL .....  | xi   |
| DAFTAR GAMBAR.....  | xiii |
| DAFTAR MODUL PROGRAM.....   | xiv  |
| BAB I.....  | 1    |
| 1.1 Latar Belakang.....   | 1    |
| 1.2 Rumusan Masalah .....   | 2    |
| 1.3 Batasan Masalah .....   | 2    |
| 1.4 Tujuan Penelitian.....  | 2    |
| 1.5 Manfaat Penelitian.....   | 3    |
| 1.6 Metode Penelitian .....   | 3    |
| 1.6.1 Metodologi Penelitian .....                                   | 3    |
| 1.6.2 Pengembangan Sistem.....                                      | 3    |
| 1.7 Sistematika Penelitian .....                                    | 3    |
| BAB II .....  | 5    |
| 2.1 Analisis Sentimen.....  | 5    |
| 2.2 <i>Hatespeech</i> .....   | 5    |
| 2.3 Instagram .....   | 5    |
| 2.4 <i>Text mining</i> .....  | 5    |
| 2.5 <i>Preprocessing</i> .....                                      | 6    |
| 2.6 <i>Term Frequency Inverse Document Frequency (TF-IDF)</i> ..... | 7    |
| 2.7 <i>Principal Component Analysis (PCA)</i> .....                 | 7    |
| 2.8 <i>Support Vector Machine (SVM)</i> .....                       | 8    |
| 2.9 <i>Confusion matrix</i> .....                                   | 11   |
| 2.10 <i>State of the art</i> .....                                  | 12   |
| BAB III.....  | 17   |

|                     |   |    |
|---------------------|---|----|
| 3.1                 | Metodologi Penelitian .....                                     | 17 |
| 3.1.1               | Analisa Masalah .....   | 17 |
| 3.1.2               | Studi Literatur.....  | 18 |
| 3.1.3               | Pengambilan Data.....   | 18 |
| 3.1.4               | Pelabelan Data .....  | 18 |
| 3.1.5               | <i>Preprocessing</i> .....                                      | 18 |
| 3.1.6               | <i>Term Frequency Inverse Document Frequency (TF-IDF)</i> ..... | 24 |
| 3.1.7               | <i>Principal Component Analysis (PCA)</i> .....                 | 26 |
| 3.1.8               | Pembuatan Model.....  | 31 |
| 3.1.9               | Pengujian Model.....  | 42 |
| 3.2                 | Metode Pengembangan Sistem.....                                 | 42 |
| BAB IV.....         |   | 50 |
| 4.1                 | Hasil Penelitian.....   | 50 |
| 4.1.1               | Pengambilan Data.....   | 50 |
| 4.1.2               | <i>Preprocessing</i> .....                                      | 51 |
| 4.1.3               | Split Data .....  | 52 |
| 4.1.4               | Pembobotan Kata TF-IDF .....                                    | 53 |
| 4.1.5               | Pembuatan Visualisasi <i>Principal Component Analysis</i> ..... | 53 |
| 4.1.6               | Pembuatan Model.....  | 54 |
| 4.1.7               | Pengujian Model.....  | 54 |
| 4.1.8               | Implementasi Sistem .....                                       | 57 |
| 4.1.9               | Pengujian Sistem .....  | 60 |
| 4.2                 | Pembahasan .....  | 60 |
| BAB V .....         |   | 63 |
| 5.1                 | Kesimpulan.....   | 63 |
| 5.2                 | Saran .....   | 63 |
| DAFTAR PUSTAKA..... |   | 64 |
| LAMPIRAN .....      |   | 68 |

## DAFTAR TABEL

|   |    |
|---|----|
| Tabel 2.1 <i>Confusion Matrix</i> .....   | 11 |
| Tabel 2.2 <i>State of The Art</i> .....   | 14 |
| Tabel 2.3 <i>State of The Art (Lanjutan)</i> .....                              | 15 |
| Tabel 2.4 <i>State of The Art (Lanjutan)</i> .....                              | 16 |
| Tabel 3.1 Hasil Label Manual .....  | 18 |
| Tabel 3.2 Hasil <i>Case Folding</i> .....                                       | 19 |
| Tabel 3.3 Hasil <i>Cleaning</i> .....   | 20 |
| Tabel 3.4 Hasil <i>Remove Repetition Character</i> .....                        | 20 |
| Tabel 3.5 Hasil <i>Tokenizing</i> .....   | 21 |
| Tabel 3.6 Hasil Normalisasi .....   | 22 |
| Tabel 3.7 Hasil <i>Stemming</i> .....   | 23 |
| Tabel 3.8 Hasil <i>Stopword Removal</i> .....                                   | 23 |
| Tabel 3.9 Data Hasil <i>Preprocessing</i> .....                                 | 24 |
| Tabel 3.10 Contoh Perhitungan TF .....  | 25 |
| Tabel 3.11 Contoh Perhitungan TF (Lanjutan) .....                               | 26 |
| Tabel 3.12 Contoh Hasil TF-IDF .....  | 26 |
| Tabel 3.13 Contoh Hasil Perhitungan <i>Mean (x)</i> .....                       | 27 |
| Tabel 3.14 Contoh Hasil Normalisasi Data.....                                   | 28 |
| Tabel 3.15 Contoh Hasil Perhitungan <i>Covarian Matrix</i> .....                | 28 |
| Tabel 3.16 Contoh Hasil Perhitungan <i>Eigenvalue</i> .....                     | 28 |
| Tabel 3.17 Contoh Hasil Perhitungan <i>Eigenvalue (Lanjutan)</i> .....          | 29 |
| Tabel 3.18 Contoh Hasil Perhitungan <i>Eigenvector</i> .....                    | 29 |
| Tabel 3.19 Contoh Hasil <i>Eigenvector</i> yang telah diurutkan .....           | 29 |
| Tabel 3.20 Contoh Hasil <i>Eigenvector n_component = 2</i> .....                | 30 |
| Tabel 3.21 Matriks K Kernel <i>Linear</i> .....                                 | 32 |
| Tabel 3.22 Matriks Hessian Kernel <i>Linear</i> .....                           | 32 |
| Tabel 3.23 Hasil Perhitungan Nilai <i>Error Kernel Linear</i> .....             | 32 |
| Tabel 3.24 Hasil Perhitungan $\delta ai$ Kernel <i>Linear</i> .....             | 32 |
| Tabel 3.25 Hasil Perhitungan $ai$ Kernel <i>Linear</i> .....                    | 33 |
| Tabel 3.26 Hasil Iterasi Perhitungan Nilai <i>Error Kernel Linear</i> .....     | 33 |
| Tabel 3.27 Hasil Iterasi Perhitungan $\delta ai$ Kernel <i>Linear</i> .....     | 33 |
| Tabel 3.28 Hasil Iterasi Perhitungan $ai$ Kernel <i>Linear</i> .....            | 33 |
| Tabel 3.29 Hasil Kernelisasi Seluruh Data Uji Kernel <i>Linear</i> .....        | 34 |
| Tabel 3.30 Matriks K Kernel <i>Polynomial</i> .....                             | 35 |
| Tabel 3.31 Matriks Hessian Kernel <i>Polynomial</i> .....                       | 36 |
| Tabel 3.32 Hasil Perhitungan Nilai <i>Error Kernel Polynomial</i> .....         | 36 |
| Tabel 3.33 Hasil Perhitungan $\delta ai$ Kernel <i>Polynomial</i> .....         | 36 |
| Tabel 3.34 Hasil Perhitungan $ai$ Kernel <i>Polynomial</i> .....                | 36 |
| Tabel 3.35 Hasil Iterasi Perhitungan Nilai <i>Error Kernel Polynomial</i> ..... | 37 |
| Tabel 3.36 Hasil Iterasi Perhitungan $\delta ai$ Kernel <i>Polynomial</i> ..... | 37 |
| Tabel 3.37 Hasil Iterasi Perhitungan $ai$ Kernel <i>Polynomial</i> .....        | 37 |
| Tabel 3.38 Hasil Kernelisasi Seluruh Data Uji Kernel <i>Polynomial</i> .....    | 38 |
| Tabel 3.39 Matriks K Kernel RBF .....   | 39 |
| Tabel 3.40 Matriks Hessian Kernel RBF .....                                     | 39 |
| Tabel 3.41 Hasil Perhitungan Nilai <i>Error Kernel RBF</i> .....                | 39 |
| Tabel 3.42 Hasil Perhitungan $\delta ai$ Kernel RBF.....                        | 40 |
| Tabel 3.43 Hasil Perhitungan $ai$ Kernel RBF.....                               | 40 |

|   |    |
|---|----|
| Tabel 3.44 Hasil Iterasi Perhitungan Nilai <i>Error</i> Kernel RBF.....               | 40 |
| Tabel 3.45 Hasil Iterasi Perhitungan <b><i>δai</i></b> Kernel RBF.....                | 40 |
| Tabel 3.46 Hasil Iterasi Perhitungan <b><i>ai</i></b> Kernel RBF.....                 | 40 |
| Tabel 3.47 Hasil Kernelisasi Seluruh Data Uji Kernel RBF.....                         | 41 |
| Tabel 3.48 Pengujian Model.....   | 42 |
| Tabel 3.49 Pengujian Actual Model SVM Kenel <i>Linear</i> .....                       | 42 |
| Tabel 3.50 Pengujian Actual Model SVM Kenel <i>Polynomial</i> .....                   | 42 |
| Tabel 3.51 Pengujian Actual Model SVM Kenel RBF .....                                 | 42 |
| Tabel 3.52 Kebutuhan Non Fungsional.....  | 43 |
| Tabel 3.53 Kebutuhan Fungsional.....  | 43 |
| Tabel 3.54 Pengujian <i>Blackbox</i> .....  | 48 |
| Tabel 3.54 Pengujian <i>Blackbox</i> (Lanjutan) .....                                 | 49 |
| Tabel 4.1 Hasil Pengujian <i>Confussion Matrix</i> SVM Kernel <i>Linear</i> .....     | 55 |
| Tabel 4.2 Hasil Pengujian <i>Actual Model</i> SVM Kernel <i>Linear</i> .....          | 55 |
| Tabel 4.3 Hasil Pengujian <i>Confussion Matrix</i> SVM Kernel <i>Polynomial</i> ..... | 55 |
| Tabel 4.4 Hasil Pengujian <i>Actual Model</i> SVM Kernel <i>Polynomial</i> .....      | 56 |
| Tabel 4.5 Hasil Pengujian <i>Confussion Matrix</i> SVM Kernel RBF.....                | 56 |
| Tabel 4.6 Hasil Pengujian <i>Actual Model</i> SVM Kernel RBF.....                     | 57 |
| Tabel 4.7 Hasil Pengujian Model .....   | 57 |
| Tabel 4.8 Hasil Pengujian <i>Blackbox</i> .....                                       | 60 |
| Tabel 4.9 Hasil Percobaan Nilai Parameter Pada Kernel <i>Polynomial</i> .....         | 61 |
| Tabel 4.9 Hasil Percobaan Nilai Parameter Pada Kernel RBF.....                        | 62 |
| Tabel 4.11 Hasil Percobaan Nilai Parameter Pada Kernel <i>Linear</i> .....            | 62 |

## DAFTAR GAMBAR

|   |    |
|---|----|
| Gambar 2.1 (a) <i>hyperplane data linear</i> , (b) <i>hyperplane data nonlinear</i> ..... | 9  |
| Gambar 3.1 Tahapan Metodologi Penelitian.....   | 17 |
| Gambar 3.2 <i>Flowchart Scraping Data</i> .....   | 18 |
| Gambar 3.3 <i>Flowchart Tahap Preprocessing</i> .....                                     | 19 |
| Gambar 3.4 <i>Flowchart Case Folding</i> .....  | 19 |
| Gambar 3.5 <i>Flowchart Cleaning</i> .....  | 20 |
| Gambar 3.6 <i>Flowchart Remove Repetition Character</i> .....                             | 21 |
| Gambar 3.7 <i>Flowchart Tokenizing</i> .....  | 21 |
| Gambar 3.8 <i>Flowchart Normalisasi</i> .....   | 22 |
| Gambar 3.9 <i>Flowchart Stemming</i> .....  | 23 |
| Gambar 3.10 <i>Flowchart Stopword Removal</i> .....                                       | 24 |
| Gambar 3.11 <i>Flowchart TF-IDF</i> .....   | 25 |
| Gambar 3.12 <i>Flowchart Principal Component Analysis</i> .....                           | 27 |
| Gambar 3.13 Grafik Contoh Hasil <i>Principal Component Analysis (PCA)</i> .....           | 30 |
| Gambar 3.14 <i>Flowchart Model SVM Kernel Linear</i> .....                                | 31 |
| Gambar 3.15 <i>Flowchart Model SVM Kernel Polynomial</i> .....                            | 35 |
| Gambar 3.16 <i>Flowchart Model SVM Kernel RBF</i> .....                                   | 38 |
| Gambar 3.17 Metode Prototyping .....  | 42 |
| Gambar 3.18 Arsitektur Sistem .....   | 44 |
| Gambar 3.19 DFD Level 0 .....   | 44 |
| Gambar 3.20 DFD Level 1 .....   | 45 |
| Gambar 3.21 Rancangan Halaman <i>Dashboard</i> .....                                      | 46 |
| Gambar 3.22 Rancangan Halaman Dataset .....   | 46 |
| Gambar 3.23 Rancangan Halaman <i>Preprocessing</i> .....                                  | 47 |
| Gambar 3.24 Rancangan Halaman <i>Detection</i> .....                                      | 47 |
| Gambar 3.25 Rancangan Halaman Statistika .....  | 48 |
| Gambar 4.1 Visualisasi Data .....   | 54 |
| Gambar 4.2 Halaman <i>Dashboard</i> .....   | 57 |
| Gambar 4.3 Halaman Dataset.....   | 58 |
| Gambar 4.4 Halaman <i>Preprocessing</i> .....   | 58 |
| Gambar 4.5 Halaman <i>Detection</i> .....   | 59 |
| Gambar 4.6 Halaman Statistika .....   | 60 |

## DAFTAR MODUL PROGRAM

|  |    |
|--|----|
| Modul Program 4.1 Pengambilan Data .....                     | 50 |
| Modul Program 4.2 <i>Case Folding</i> .....                  | 51 |
| Modul Program 4.3 <i>Cleaning</i> .....                      | 51 |
| Modul Program 4.4 <i>Remove Repetition Character</i> .....   | 51 |
| Modul Program 4.5 <i>Tokenizing</i> .....                    | 52 |
| Modul Program 4.6 Normalisasi .....                          | 52 |
| Modul Program 4.7 <i>Stemming</i> .....                      | 52 |
| Modul Program 4.8 <i>Stopword Removal</i> .....              | 52 |
| Modul Program 4.9 <i>Split Data</i> .....                    | 53 |
| Modul Program 4.10 TF-IDF .....                              | 53 |
| Modul Program 4.11 <i>Principal Component Analysis</i> ..... | 53 |
| Modul Program 4.12 Pembuatan Model.....                      | 54 |