

**PENINGKATAN MUTU WAKTU PELAYANAN INSTALASI FARMASI**  
**DENGAN PENDEKATAN *LEAN HEALTHCARE***

(Studi Kasus pada Instalasi Farmasi Rawat Jalan RSUD Panembahan Senopati  
Bantul)

**TUGAS AKHIR**

Diajukan untuk Memenuhi Persyaratan Menyelesaikan Studi Strata Satu (S1)  
dan Memperoleh Gelar Sarjana Teknik (S.T.)



Oleh

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***IMPROVEMENT OF SERVICE QUALITY IN THE PHARMACY  
DEPARTMENT THROUGH LEAN HEALTHCARE APPROACH***  
(Case Study Pharmacy Department Of Panembahan Senopati General Hospital )

**AN UNDERGRADUATE THESIS**

Submitted in Partial Fullment of The Requirement for The Undergraduate  
Degree in Industrial Engineering



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