

## DAFTAR PUSTAKA

- Anggraini W., & Putri A. N. I. (2020). Perbaikan efisiensi jalur pelayanan pasien rumah sakit dengan menggunakan pendekatan healthcare, 3(4).
- Arikunto, Suharsimi. (1998). *Prosedur Penelitian Suatu Pendekatan Praktek*. Jakarta: PT. Rineka Cipta
- Astuti F. H., & Saskia T. (2021). Jurnal integrasi sistem industri. *Analisis Lean Healthcare Guna Meminimasi Waste Pada Poliklinik Penyakit Anak*, 8(1). <https://doi.org/10.24853/jisi.8.1.23-33>.
- Ballard, E.B., (1978). An Overview of Prolonged Action Drug Dosage Form. dalam Robinson, J.R. (eds). *Sustained and Controlled Release Drug Delivery Systems*, Marcel Dekker. New York, 6 – 14
- Besterfield, D.H., Besterfield-Michna, C., Besterfield, G. H., dan Besterfield-Sacre, M. (2003) *Total Quality Management: Third Edition*, Pearson Education.
- Chrysler. (2008). *Potential Failure Mode and Effects Analysis (FMEA): Reference Manual 4th Edition*. Southfield, Mich: General Motor Corporation.
- Cohen, et al. (2007). *Metode Penelitian dalam Pendidikan*. New York. Routledge.
- Dag̃suyu, C., Göçmen, E., Narlı, M., & Kokangül, A. (2016). Classical and fuzzy FMEA risk analysis in a sterilization unit. *Computers & Industrial Engineering*, 286-294.
- Devani V., & Sari S.N. (2018). Jurnal integrasi sistem industri. *Usulan Peningkatan Kualitas Pelayanan Kesehatan Dengan Menggunakan Pendekatan Lean Healthcare Di Poliklinik Kandungan Dan Poliklinik Anak*, 5(2). <https://doi.org/10.24853/jisi.5.2.63-70>.
- Fitria L., Dery B. A., & Prasetyo H. (2019). Implementasi lean healthcare untuk mengidentifikasi dan meminimasi waste di instalasi rawat jalan rsai bandung, 17(2).
- Gasparz.V. (2002). *Pedoman Implementasi Program Six Sigma Terintegrasi Dengan ISO 9001:2000, MBNQA, dan HACCP*. Jakarta: PT Gramedia Pustaka Utama
- Gasparz.V. (2007). *Lean Six Sigma for Manufacturing and Service Industries*. Jakarta: PT Gramedia Pustaka Utama
- Gasparz, V. (2010). *Pedoman Implementasi Program Six Sigma Dengan ISO 9001:*

2000. PT. Gramedia Pustaka Ut Gasperz, V. 2010 Lean Six Sigma For Manufacturing an Service Industries.

Gasperz V & Fontana.A. (2011). Lean Six Sigma for Manufacturing and Service Industries. Jakarta: PT Gramedia Pustaka Utama.

Goriwondo, M. W., Mhlanga, S., Marecha, A. (2011). Use of The Value Stream Mapping Tool for Waste Reduction in Manufacturing. Case Study for Bread Manufacturing in Zimbabwe. The Proceedings of the International Confrence on Industrial Engineering and Operation Management. Kuala Lumpur, Malaysia.

Graban, M. (2009). Lean Hospitals Improving Quality, Patient Safety, and Employee Satisfaction. Taylor & Francis Group: LLC

Kartika N., Melati I. P., & Hanum F. (2021). Analisis lean healthcare untuk mengidentifikasi waste di poli kandungan rumah sakit x, 5(3), 2150-2154.

Liker, Jeffrey K. (2004). The Toyota Way. America: Mc.Grawhill.

Monden, Y. (1995), Sistem Produksi Toyota: Suatu Ancangan Terpadu untuk Penerapan Just in Time, Diterjemahkan oleh: Dr Edi Nugroho. Jakarta.

Montgomery, J. M. (1985). Water Treatment Principles and Design. John Wiley & Sons, Inc.USA

Muyasarroh T., S., & Wibowo M. (2020). Value stream mapping (vsm) pada instalasi rawat inap di rumah sakit Pembina kesejahteraan umat (pku) muhammadiyah gembong, 1(1).

R.E. McDermott, R.J. Mikulak, and M.R. Beauregard. (2009). "The Basic of FMEA 2<sup>nd</sup> Edition. New York: Taylor and Francis Group.

Tiwari, A & Manoria, D. A. (2016). Value Stream Maping Based Lean Production System. International Journal of Research in Aeronautical and Mechanical Engineering, 4 (8).