ICEBUSS 2016



VIRTUS

GLOBAL VIKTUS CENTER FOR CORPORATE COVERNANCE, UKRAINE

PROCEEDINGS

EKONOMI BANGSA"

MEMBANGUN

"MAJU BERSAMA

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Co-hosts:

Universitas Malaysia Kelantan Universitas Darma Persada Universitas Islam Madura UPN "Veteran" Yogyakarta Universitas Esa Unggul Universitas Ma Chung

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Magister Manajemen UNISMA























MA CHUNG



PROCEEDINGS INTERNATIONAL CONFERENCE ON ECONOMICS, BUSINESS AND SOCIAL SCIENCES (ICEBUSS 2016)

PROCEEDINGS INTERNATIONAL CONFERENCE ON ECONOMICS, BUSINESS AND SOCIAL SCIENCES (ICEBUSS 2016)

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RECTOR'S WELCOME

I am delighted to welcome you to ICEBUSS 2016 in Malang, Indonesia. The Purpose of ICEBUSS is to bring together researchers and practitioners all over the world to share new ideas and present latest development in the theoritical and practical area of Economics, Business and Social Sciences. This year's conference brings together more than 177 presenters and practisioners to discuss the latest issues.

We are honored to have keynote speakers in the conference: Professor Raghavendra Rau from University of Cambridge and we are hoping that all participants of the conference to take time not only for paper and presentation, but also actively engange one another and to take this opportunity to further develop your professional link.

The conference will not be possible to be organized the dedicated effort of many individuals who have contributed to the various process that make up this event. For their dedication , I sincerely convey my appreciation. My sincere gratitude also goes to our institution partner that provide their support a joint host Global Virtus Center for Corporate Governance Ukraine, cohosts and sponsors in this conference.

Rector University of Islam Malang

Prof. Dr. H. Maskuri, M.Si

SPEECH FROM DEAN

Nur Diana, SE, MSi

Dean of Faculty of Economics University of Islam Malang

In the Name of Allah, the Most Beneficient, the Most Merciful.

It is with great pleasure that I welcome the participants of the International Conference Economic, Business and Social Sciences 2016. The Prophet Muhammad (peace be upon him) said 'Acquire knowledge and impart it to the people.' (Al Tirmidhi). The quest for knowledge has been from the beginning of time but knowledge only becomes valuable when it is disseminated and applied to benefit human kind. It is hoped that ICEBUSS 2016 will be a platform to gather and disseminate the latest knowledge in economics, business and social sciences.

Academicians, Scientist, Researchers and practitioners of economics, business and social science will be able to share and discuss new findings and applications of economics, business and social sciences. It is envisaged that the intellectual discourse will result in future collaborations between universities, research institutions and industry both locally and internationally.

This is our first ICEBUSS and we shall continue to conduct it every year, wish that research fellow and academicians from universities in Indonesia and in foreign countries take part we would like to express our highest gratitude those who have participated as both presenters and participants.

We would like to express our highest gratitude those who have participated as both presenters and participants. We would also like to extend our sincerest appreciation to all the host University of Islam Malang and Global Virtus Center for Corporate Governance Ukraine and Co-host: Universitas Esa Unggul Jakarta, Universiti Malaya Kelantan, , UPN Veteran Yogyakarta, Universitas Islam Madura Pamekasan, Sekolah Tinggi Ilmu Ekonomi ASIA, Universitas Ma Chung, Universitas Darma Persada Jakarta, Universitas Islam Lamongan, Sekolah Tinggi Manajemen Informatika & Komputer ASIA, Universitas Hangtuah Surabaya, Universitas Tama Jagakarsa Jakarta, Sekolah Tinggi Ilmu Ekonomi Widyagama Lumajang and Magister Manajemen UNISMA.

Please accept our deepest apologies for all the imperfection during the seminar. Till we meet again next year. God Willing , Insya Allah.

KEYNOTE SPEECH

"THE GLOBAL PATTERN OF ALTERNATIVE FINANCE"

Professor Raghavendra Rau

Judge Business School University of Cambridge

Although various forms of alternative finance have long existed, the combination of weaker financial institutions following the financial crisis, disruptive disintermediation-Kenabling technology and underlying socio-economic as well as cultural shifts is challenging the paradigm of how finance will be provisioned in the future. The UK alternative finance industry alone has raised more than £1.6 billion for individuals, start-ups, small and medium firms, social enterprises and good causes between 2011 and 2015. Several economies, particularly the US, Europe and emerging markets, are already witnessing significant alternative capital formation and financing activities in venture capital, consumer credit, SME finance, high-tech and creative industries, social impact investing, development and renewable energy sectors.

However, little academic research is currently available to inform policy makers, regulators, industry players and other stakeholders about why various forms of alternative finance are emerging or how new financing instruments and intermediaries are functioning and evolving. There are a number of unanswered research questions of relevance to these stakeholders. How and why do funders invest, lend or donate through alternative finance channels? From fundraisers' perspective, how do they compare alternative finance instruments and channels with financing alternatives available via the traditional financial system? In a macro-economic context, is alternative finance expanding the existing pool of capital/credits or merely rechanneling it? What is the socio-economic impact of alternative finance in terms of job creation, revenue generation and community engagement at local, regional and national levels? Do some economies have a comparative advantage in enabling alternative finance, and if so, why? How will public policy and regulations affect the trajectories of alternative finance? Are developments in alternative finance a threat or an opportunity for incumbent financial institutions, and how is their response influencing broader change within the financial system?

PATRONS

Keynote Speaker:

Professor Raghavendra Rau (Judge Business School University of Cambridge)

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- STIE Widyagama Lumajang
- STMIK ASIA

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Nur Diana (University of Islam Malang) – Chair Afifudin (University of Islam Malang) – Co-chair

Scientific Committee:

Professor Raghavendra Rau (University of Cambridge)

Professor Alexander Kostyuk (Global Virtus Center for Corporate Governance, Ukraine)

Professor William Megginson (University of Oklahoma)

Professor Claudio Morana (University of Milan)

Professor Joseph Cherian (National University of Singapore)

Professor Thomas Chemmanur (Boston College)

Professor Ansari Mahfooz (University of Lethbridge)

Professor David Guest (King's College)

Professor Henk von Eije (University of Groningen)

Professor Graham Partington (University of Sydney)

Professor Raja Suzana (Universiti Malaysia Kelantan)

Professor Maskuri (University of Islam Malang)

Professor Made Sudarma (Brawijaya University)

Professor Junaidi Mistar, PhD (University of Islam Malang)

Faisal, PhD (Diponegoro University)

Dr. Suherman (State University of Jakarta)

Dr. Fachruzzaman (University of Bengkulu)

Dr. M. F. Arrozi (Esa Unggul University)

Dr. Winarno, MM (UPN Veteran Yogyakarta)

PROGRAM

December 6 – 7, 2016, ATRIA Hotel, Malang

Tuesday, December 6, 2016

07.30-14.00	Registration
08.30-10.30	Concurrent sessions I
10.30-10.40	Coffee breaks
10.40-10.50	Welcome Speech by Dean, Paramount Ballroom
10.50-11.00	Opening Speech by Rector, Paramount Ballroom
11.00-12.00	Keynote speech by Prof. Raghavendra Rau, Paramount Ballroom
12.00-13.00	Lunch
13.00-15.30	Concurrent sessions II
15.30-15.40	Coffee break
15.40-17.40	Concurrent sessions III

Wednesday, December 7, 2016

07.30-10.00	Registration
08.00-10.45	Concurrent sessions IV
10.45-11.15	Coffee breaks
11.15-13.00	Lunch

December 6, Hours: 08.30 – 10.30

Room	IVORY 1	IVURY 2	IVORY 3	IVORY 4	PARAMOUNI BALLROOM
Session Chair	Nani Rohaeni	Nedi Hendri	Adrie Putra	Muhamad Ahsan	Oyong Lisa
	"Model System Management of Traditional Market" Fiqi Fatmawati	"Preventive Toward Earthquake's Disaster in West Sumatera Based on Geophysic Analysis"	"WASTA: The Good, The Bad and The Ugly" Ameen Ali Talib (SIM University,	"Management Discussion and Analysis, Corporate Governance Perception Index and Market	"ISU DAN TANTANGAN PEMBELAJARAN BAHASA ARAB DI MALAYSIA"
		Reza Prima Yanti, Suharsono, Indriati Retno Palupi, Wahyu Hidayat (UPN "Veteran" Yogyakarta)	Singapore)	Reaction" Lindrianasari (Univ. Lampung) Sondang Berliana Gultom, Liza Alvia (Univ. Lampung)	Anuar bin Sopian (Universitas Teknologi MARA Melaka, Malaysia
	"INDICATORS INVESTIGATION MODEL OF CORPORATE FAILURE IN INDONESIA"	"Experimental Study: Negative Framing, Rigid Thinking and Commitment Escalation in Making	"FAITH-BASED CIVIL SOCIETY AND SELF-RELIANCE DEVELOPMENT: A CASE STUDY OF PESANTREN	"Social Entrepreneurship Attitudes and Activity in Indonesia"	"MANAJEMEN LABA, STRUKTUR KEPEMILIKAN DAN PERUBAHAN TARIF PPH
	R.A. Nurlinda, Eka Bertuah (Esa Unggul University)	Decisions" Andi Irfan (UIN Sultan Syarif Kasim Riau)	ULUMUL QURAN, AT BOJONGSARI, DEPOK, WEST JAVA, INDONESIA" Hari Zamharir (Universitas Nasional), Suprihatin (Universitas Nasional)	Gandhi Pawitan, Maria Widyarini, Fiona Ekaristi (Parahyangan Catholic University)	UNDANG-UNDANG NO. 36 TAHUN 2008 (Studi Empiris pada Perusahaan Keluarga dan Non-Keluarga di BEI Tahun 2007-2010)" Sri Suranta, Bandi dan Eko Arief Sudaryono (Universitas Sebelas
	"THE ROLE OF HEALTHY SCHOOL ENVIRONMENT AND	"Influence Analysis of Price Fluctuations and Labor Costs, Against Bayenuss Batter Farmers in	"ANALYSIS OF PERFORMANCE EFFICIENCY MEASUREMENT EOB BRIVATE LINIVERSITIES'	"RECONTRUCTION OF BUSINESS "ALCONTRUCTION OF BUSINESS	"MODEL PRAKTIK AKUNTANSI DALAM RANGKA MENINGKATKAN
	SOURCE OF CONSUMER LEARNING"	the village Pinangsungkulan Modoinding subdistrict, South	PROGRAM" Rina Anindita, Taufiqur Rahman	ENTERPRISES (SMEs)" Nekhasius Agus Sunarjanto,	UMKM DI KOTA PALU" Jurana, Ni Made Suwitri Parwati
	Anna Triwijayati, Etsa Astridya Setiyati, Yudi Setianingsih, Maria Lucia Luciana (Ma Chung University)	Minahasa, North Sulawesi (2012-2014)" Lenny Leorina Evinita (Universitas Negeri Manado)	(Esa Unggul University)	Herlina Yoka Roida, Agnes Utari Widyaningdyah (Widya Mandala Catholic University Surabaya)	(Tadulako University)
	"Legal Framework of Shari'ah Corporations in Malaysia: Special Reference to Waqf Corporation" Hartinie binti Abd Aziz (Kolej Yayasan Pahang), Zuhairah Arif Abd Ghadas (University of Sultan Zainal Abidin)	"Behaviour of Risk Neutral Individual Investors In The Indonesian Stock Exchange" MF. Arrozi Adhikara (Esa Unggul University)	"EARLY DETECTION OF SYSTEMIC RISK THROUGH ENDOGENOUS RISK ON INDONESIAN ISLAMIC BANKING" Alfiana, Muhammad Yusuf (Widyatama University)	"Determine the Economic, socio- cultural relations as well as Songket craftsmen working system in South Sumatra" Tien Yustini, Lasmiana (STIM AMKOP Palembang)	"Peran Manajemen Hubungan Pelanggan dalam Bisnis Indonesia" Erna Andajani, Nurul Badriyah (Universitas Islam Lamongan)

				(Widyatama University)	
				Kartika Wulandari, Ronny	
		University of Gorontalo)	University of Manado)	2010-2015"	
Madura)	Lamongan)	Hanafi, Muhtar Ahmad (State	Johny Manaroinsong (State	BANKING STATISTIC PERIOD	
Mujairimi (Universitas Islam	Isnawati (Universitas Islam	Niswatin , Irawaty Igirisa, Hanisah	NORTH SULAWESI"	OON THE INDONESIAN	
SYARI'AH DI INDONESIA"	Abdul Ghofur, Uzlifatul Masruroh	GORONTALO, INDONESIA"	SECTOR IN THE PROVINCE OF	PERFORMANCE BANK LISTED	
PADA PERUSAHAAN PERBANKAN	ESP Perspective and Prototype"	KARAWO CRAFTERS IN	BEHAVIORAL FINANCE PUBLIC	TOWARD THE COMPANY'S	
MEMPENGARUHI PROFITABILITAS	Elements into Classroom: An	MANAGEMENT MODEL OF	PERFORMANCE BASED REGIONAL	RATIO AND LIQUIDITY RATIO	
"ANALISIS FAKTOR-FAKTOR YANG	"Incorporating Life Skills	"INSTITUTIONAL AND FINANCIAL	"CRITICAL REVIEW ON	"THE IMPACT OF SOLVENCY	
	(Universitas Suryakancana)			Wilopo (STIE Perbanas)	
	dan Agus Slamet Riadi			(Universitas Wijaya Putra), R.	
	Uus Ahmad Husaeni, Irpan Jamil	(Atmajaya Catholic University)		Wijaya Putra), Yuli Ermawati	
	2014 to June 2016"	Lily Suhaily, Syarief Darmoyo		Andi Iswoyo (Universitas	
(Universitas Esa Unggul)	(BPRS) in Indonesia in the Year	Mediated by Customer Trust"	(Universitas Wijaya Putra)	Constraint for SMEs"	
Sugiyanto, SaptoJumono	Assets of Sharia Rular Bank	Brand of Country Of Origin which	Woro Utari, Hidayat, Andi Iswoyo	Year 2013: Contributions and	
Indonesia	Financing toward Return on	on Purchase Decision on Product	Services"	Government Regulation No. 46	
pasar kredit di industri perbankan	Funds and Non Performing	Perceived Price and Brand Image	in Improving Quality of Hospital	Implementation of	
Keseimbangan pasar deposito dan	"Analysis of the Effect Third Party	"Effect of Product Quality,	"Public Private Partnership Model	"Review of the	
		Kalbis)		Christian University)	
	ASIA Malang)	(Institut Teknologi dan Bisnis	(Universitas Islam Lamongan)	Rema Pratiwi (Maranatha	
Utara)	Ike Kusdyah Rachmawati, (STIE	Theresia Destiara CY, Ferryal Abadi	Abid Muhtarom, Rizal Nur Irawan	Mathius Tandiontong, Tika	
Marini (Universitas Sumatera	WOMEN IN BATU CITY"	Employees"	LAMONGAN"	SWITCH"	
Rahma Yurliani, Indri Kemala, Liza	INSTITUTIONS BASED ON SME	of PT Kimia Farma (Persero) Tbk	THE VILLAGE IN THE DISTRICT	PERFORMING AUDITOR	
REMAJA PUTRI SUKU BATAK"	OF MICRO FINANCE	Reward on the Work Performance	AGENCY IN THE DEVELOPMENT IN	AFFECTING THE COMPANY ON	
"GAMBARAN ASERTIVITAS SEKSUAL	"MODEL AND CHARACTERISTICS	"The Influence of Training and	"COMMUNITY DEVELOPMENT	"ANALYSIS OF FACTORS	

December 6, Hours: 13.00 – 15.30

"Do Small Fish Farmers Perform Product Innovation?: Some Findings from Kelantan" M. Mohd Rosli, Nik Nurul Aniesha, Nurul FitriahWahab, Zuraimi Abdul Aziz, Wan Mohd Yussuf Wan		Session Chair	
"Do Small Fish Farmers Perform Product Innovation?: Some	"AN ANALYSIS OF FUNDS ZAKAT MODEL IN EMPOWERMENT POOR CITY URBAN THROUGH COMMUNITY BASED DEVELOPMENT (CBD) IN LAMPUNG" NEDI HENDRI (Muhammadiyah University of Metro) "DEVELOPING A MODEL OF EFFICIENCY LEVEL MEASUREMENT OF THE PRIVATE UNIVERSITIES AS A LEARNING ORGANIZATION" Hasyim, Rina Anindita (Esa Unggul University)	Jurana	100x 4
Ç	"CAN SYSTEM REDUCE STUDENT DISHONEST BEHAVIOR?" Adrie Putra, Taufiqurahman (Esa Unggul University) "ORGANIZATIONAL COMMITMENT AS MODERATING INFLUENCE OF GOOD GOVERNANCE AND GOVERNMENT ACCOUNTING STANDARDS ON FINANCIAL ACCOUNTABILITY" Maslichah, Afifudin (Universitas Islam Malang)	Tien Yustini	2002
Richard Winerungan (Universitas Negeri Manado)	"CONCEPTUAL FRAMEWORK OF ISLAMIC BRAND IMAGE FOR HOTEL INDUSTRY IN MALAYSIA" Nor Azlina Kamarohim, Nadiatul Natasha Mohd Fawzi, Manisah Othman (Universiti Putra Malaysia) "MODEL DEVELOPMENT ATTITUDE ENTREPRENEURSHIP EFFECT ON THE PERFORMANCE OF BUSINESS ENTREPRENEURS CERAMIC INDUSTRY PULUTAN DISTRICT MINAHASA" Bambang Hermanto, Robert	Johny Manaroinsong	2000
	"FACTORS AFFECTING NON PERFORMING FINANCING AND PROFITABILITY COOPERATIVE SHARIA AT INDONESIA" Oyong Lisa (STIE Widya Gama Lumajang) "Effects of Knowledge sharing and Absorptive Capacity on the organizational performance" Saeed Allam Mousa (Friedrich Schiller University, Germany)	MF. Arrozi	
	"Pengaruh Tingkat Pengetahuan dan Pemahaman Wajib Pajak, Sanksi Pajak dan Tingkat Pelayanan Pajak terhadap Kepatuhan Wajib Pajak dan Pendapatan Asli Daerah Kota Administrasi Jakarta Timur" Sri Ari Wahyuningsih,Atik Isniawati, Ahmad Basid Hasibuan (Universitas Darma Persada) "CITRA PERUSAHAAN, KEGIATAN CSR, LOYALITAS DEBITUR DENGAN MEDIASI KEPUASAN DAN KEPERCAYAAN DEBITUR" Merry Natalia, Lina Salim (Universitas Katolik Indonesia Atma Jaya)	Woro Utari	

THE INFLUENCE OF MARKET CONCENTRATION RATIO ON PROFITABILITY IN INDONESIAN BANKING INDUSTRY Sapto Jumono, Chajar Matari Fath Mala (Esa Unggul University)	"AMORTIZED LIQUIDATION COST AS DETERMINANT OF STOCK RETURN" Erna Garnia (Universitas Sangga Buana YPKP), Rachmat Sudarsono, Dian Masyita, Ina Primiana	"DESIGNING ONLINE MARKETPLACE TO RESOLVE MARKETING PROBLEM FOR SMALL AND MEDIUM ENTERPRISES (SMES)" ADITYA HERMAWAN, ANIEK MURNIATI (Universitas Islam Malang)	"The Constrainsts and The Opportunities: Being Women Entreprenuers in Indonesia" Kurnianing Isololipu (Atma Jaya Catholic University)
"Brand Intention, Brand Reliability, and Brand Affect: An Examination of Tablet PCs Market Trends in Indonesia" Sri Rahayu (Economic School of East Lampung), Mugi Harsono (Sebelas Maret University)	"Financial Literacy, Locus of Control and Credit Card Behaviors" Njo Anastasia, Mariana Ing Malelak, Gesti Memarista (Petra Christian University)	"Implementing change initiatives in the cross cultural organizations: Change leadership" Peyman Bashar Doost (University of Salford, Manchester)	"THE IMPACT IMPLEMENTATION OF MAPPING MODEL OF CORPORATE SOCIAL RESPONSIBILITY FUNDS IN BALI" Gede Adi Yuniarta, Trianasari, I Gusti Ayu Purnamawati (Ganesha University of Education)
"RESONANT LEADERSHIP, KNOWLEDGE SHARING AND THE IMPACT TO TEACHER PERSONALITY" Dian Alfia Purwandari (Jakarta State University)	"AGRICULTURAL LAND CONVERSION AND IMPACT ON RICE PRODUCTION IN WEST JAVA" Lies Sulistyowati, Sri Fatimah, Trisna Insan Noor, Maman H. Karmana (Padjadjaran University)	"The Need of Affirmative Action For People With Disabilities In Indonesia" Sri Wahyu Wijayanti	"Implementing Risk Management In Islamic Banking Industry In Indonesia" Tasriani, Andi Irfan (UIN Sultan Syarif Kasim Riau)
"THE CONCEPT OF GOVERNMENT SPIRITUAL ENTREPRENEURSHIP AS EFFORTS TO REDUCE UNEMPLOYMENT AND POVERTY WITH IMPROVEMENT THE DISTRIC OWN SOURCE REVIENUE (Studies On The Batu City Government)" Whedy Prasetyo (Jember University)	"MODEL STUDENT LEARNING STYLE PREFERENCES AND UNDERSTANDING ACCOUNTING AT UNIVERSITY IN JAKARTA" Abdurrahman (Esa Unggul University)	"Indonesian Entrepreneurship Profile in term of Ecosystem and Activity: Potency and Challenge" Gandhi Pawitan, Maria Widyarinia, Catharina B. Nawangpalupi (Universitas Katholik Parahyangan)	"FORECASTING FOR LEATHER PRODUCTION WITH TRIPLE EXPONENTIAL SMOOTHING AT UD. R&D LEATHER MAGETAN" Siti Nurul Afiyah, Sapto Hutomo (STMIK ASIA Malang)
"OTONOMI DAERAH DAN DINAMIKA SPASIAL INVESTASI ASING LANGSUNG DI INDONESIA TAHUN 2000-2012" Jamzani Sodik (UPNV Yogyakarta), JJ. Sarungu (UNS)	"ANALISIS TINGKAT KEPUASAN PELANGGAN RESTORAN MISTER BASO (Studi Kasus Pelanggan Mister Baso Ciledug)" Sukardi (Universitas Darma Persada)	"DAMPAK ASEAN CHINA FREE TRADE AREA (ACFTA) TERHADAP KINERJA UMKM BATIK" Nurhajati, Abdul Wahid Mahsuni, Agus Salim (Universitas Islam Malang)	"KEMAMPUAN SELF ESTEEM MEMEDIASI PENGARUH MOTIVASI DAN BUDAYA ORGANISASIONAL TERHADAP KINERJA" Tri Mardiana, Sucahyo Heriningsih (UPN Veteran Yogyakarta)

December 6, Hours: 15.40 – 17.40

Room	IVORY 1	IVORY 2	IVORY 3	IVORY 4
Session Chair	Fiqi Fatmawati	Gatot Ahmad	Uzlifatul M. Isnawati	
	"Corporate Governance, Earnings	"WHY HAS THE GOVERNMENT	"THE EFFECT OF ACCOUNTING	THOOD TO BOUNDERN THE "
	Quality, and Financial Reporting	INTERNAL CONTROL SYSTEM HAS	STUDENT PERCEPTIONS OF THE	REVENUE (PAD), GENERAL
	Fraud"	NOT BEEN EFFECTIVE YET?"	WORKING ENVIRONMENTS OF	
	Husaini, Saiful, Marta Yulia Putri	Arief Hadianto (University of	PUBLIC ACCOUNTANT AND PUBLIC	
	(Bengkulu University)	Indonesia/ Finance and Development	ACCOUNTANT PROFESSION ETHICS	
		Supervisory Agency (BPKP))	ON THE CHOICE OF HIS CAREER AS	
			A PUBLIC ACCOUNTANT IN	
			UNIVERSITAS ESA UNGGUL"	
			Yosevin Karnawati (Esa Unggul	
			University)	

	Mohammad Iqbal, Ni Made Suwitri Parwati (Tadulako University)			
	INFORMATION DISCLOSURE AS MEDIATION ON COMPANY VALUE"			University of Education)
Madura)	PERFORMANCE AND ENVIRONMENTAL		Rojuaniah (Universitas Esa Unggul)	Offices in West Java" Hady Siti Hadijah (Indonesia
Ach. Baihaki (Universitas Islam	ENVIRONMENTAL	(University of Islam Malang)	Organizations"	of State-Owned Bank Branch
Ekonomi Syari'ah"	IMPLEMENTATION AND	HARIRI, SARWI, KHALIKUSSABIR	Intrapreneurship Behavior Drivers in	Management on The Performance
"Revitalisasi Fungsi BMT dan Koperasi dalam Pengembangan	ACCOUNTING	ACCOUNTING PRACTICE IN PT. XYZ"	"Leadership and Organizational Culture as Employees	"The Role of Intellectual Capital in Mediating the Effect of Knowledge
	University)			Herwany (Padjadjaran University)
Negara (UPN Veteran Yogyakarta)	Kusnadi, M. Arief (Padjadjaran			Sulaeman Rahman Nidar, Aldrin
Kismantoroadji, Hari Kusuma Satria	E. Djuwendah, Tuhpawana, E.	(Padjadjaran University)	Ç	Eka Bertuah, Rina Indiastuti,
Sri Kussuianiatun, Teguh	REGENCY"	Tuti Karvani, Ganiar Kurnia	Mandiri, Bandung)	INDONESIA"
BOJONEGORO"	REGION IN SUMEDANG	Java"	Leni Susanti (STIE STAN Indonesia	TOOLS BANKRUPTCY IN
MARGOMULYO, KABUPATEN	IN JATIGEDE RESERVOIR	strategy in Kuningan regency, West	Threshold Regression"	CONDITION AS EARLY WARNING
STUDI EMPIRIS PADA	ECOTOURISM DEVELOPMENT	shallot and the development	maximizes the Firm's Value: Panel	ON BULLISH AND BEARISH MARKET
"PEMETAAN PRIORITAS WISATA:	"COMMUNITY-BASED	"Agribusiness supply chain of	"Optimal Capital Structure that	"DETECTION FINANCIAL DISTRESS
		(Universitas Islam Malang)	University of Medan)	
Prihatiningtias	Polytechnic Bandung)	Rifki Hanif, Hadi Sunaryo	Hasrudy Tanjung (Muhammadiyah	Jember)
Ludigdo, Ali Djamhuri, Yeney Widya	Resanti Lestari (Piksi Ganesha	Nur Hidayati, Hafid Aditya Pradesa,	Yunus Handoko (STIE Asia Malang),	Muhammad Miqdad (University of
Jurana (Tadulako University) Unti	Prihartono Aksan Halim,	Performance"	Affective Commitment"	MARKET RESPONSE"
AKHLAK, NASIONALISME)"	EDUCATION IN BANDUNG"	Quality on Co-operatives	Organizational Justice Dimension and	ACCOUNTING INFORMATION AND
BERBASISKAN MAKNA (MORAL,	ADVANTAGE OF HIGHER	Belonging In The Effect of Service	Organization: The Role of	COST TOWARDS USEFULNESS OF
"PENTINGNYA KURIKULUM	"THE EFFECT MARKETING	"Mediating Role of Members Participation and Sense of	"Predicting Organizational Citizenship Behaviors in Post-Merger	"THE EFFECT OF CORPORATE
Hang Tuah Surabaya)				Bongaya Makassar)
Setya Prihatiningtyas (Universitas	C			Bengkulu), Andi Agus (STIEM
Nindiaviva Basthvanita Miranti.	Lambung Mangkurat)	A A CHILLIA CHANGE CHINCLOLLY)		Nurna Aziza (University of
SIDOABIO"	Irwansyah (Ilniversity	Whirintara (Ma Ching Haiversity)	מוווסמו)	Companies"
WIRA BIJANA ABIJM SIJKODONO	Maryono Setio Iltomo	Kadek Ernawan Gerrinko Giffari	lember)	Performance Indonesian Listed
KARYAWAN OUTSOURCING PT.	Kalimantan Selatan"	Tarsisius Renald Suganda.	Sri Sundari (State Polytechnic of	Disclosure and
DAN DAMBAKNYA BADA KINERIA	Again Pasar Teraning in	DHENOMENA"	Drogram"	Its Consequence on Environmental
TERHADAP TIIRNOVER INTENTION	Consumers Buying intentions	BESPONS TOWARD THE "BREXIT"	Implication on Performance of Study	and
KETIDAKAMANAN KERJA	Factors and Market Image for	INDONESIA CAPITAL MARKET	Knowledge Management and Its	Culture to Environmental Strategic

"EFFECT OF PROFITABILITY, "PERKEMBANGAN DAN ASSET STRUCTURE AND SIZE TOMPANY CAPITAL TANTANGAN LAPORAN KEUANGAN OF COMPANY CAPITAL PARTAI POLITIK STRUCTURE (Empirical Study On Infrastructure Sector Sujatmika, Marita (UPN Veteran Yogyakarta) Transportation Listed in Indonesia Stock Exchange Period 2011-2015)" The Companies of t	"POSITIVE AND NEGATIVE INFLUENCES ON THE IMPLEMENTATION OF MINIMUM WAGE POLICY - IN INDONESIA" Hermien Triyowati, Yolanda Masnita (Trisakti University) T			
	≤			
	Σ			
	≤		Nam)	
	≤		(Banking University HCMC Viet	
	≤	Jagakarsa)	Dinh Tran Ngoc Huy	
F PROFITABILITY, UCTURE AND SIZE NNY CAPITAL	ND NEGATIVE S ON THE ATION OF MINIMUM	NOOR SEMBIRING (Universitas Tama	The Global Crisis 2009-2011"	
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AN EMPIRICAL EVIDENCE OF A FORMAL STRATEGIC PLANNING PROCESS IN THE SCOPE OF SME

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Abstract

The purpose of this research is to find an empirical evidence about the existing condition of the diversity of strategic planning undertaken by small and medium scale businesses in the province of Yogyakarta-Indonesia both export or local market oriented. More specifically the researchers want to report about the attitudes of business owners on the items of the planning developed, the time span of planning, the tools or techniques of planning used as well as the diversity of the planning process developed by SME's export orientation versus SME's local market orientation. The description of the characteristics and procedures of strategic planning in the scope of SME uses a sample of 135 SMEs, while the analysis method uses a qualitative approach based on statistical description. The research finding is that there is a positive commitment of respondents on the strategic planning that is seen as a way to guide the company in achieving short and long term goals. The other empirical evidence is to identify the different priorities of planning aspects as well as the tools and techniques of strategic planning adopted by SME based on the market orientation type. The limitation of this research is that it does not explore the causal relation between the strategic planning to the performance. The most valuable originality is to provide an empirical evidence of strategic planning context in the scope of SME, especially in the economic context of the developing countries. Referring to the mapping result of Greenley's study (1994) on the review of empirical research that the strategic planning practice is mostly reported by using the developed countries setting like the United States or other countries of Europe, there is only a few empirical evidence of strategic planning practice profile of companies in the developing countries.

Keywords: Strategic Planning; SWOT Analysis; SME; Indonesia; Type of Market Orientation.

A. Introduction

The other terms of strategic planning are "long-term planning", "company planning" and "management strategy" (Dincer *et al.*, 2006). However, the purpose of this article is not to analyze the differences in terminology. The use of the formal strategic planning term refers to defining the formal strategic planning concept proposed by Pearce *et al.* (1987); p. 658. The formal strategic planning is intended to describe the managerial process associated with the

process of determining the vision, mission, main goal of organization, strategies and policies undertaken to acquire and allocate the resources to achieve the short and long term objectives of the organization. The term of adding the word "formal" is emphasized by Mintzberg and Lampel (1999) that the strategic planning is differentiated into two types, they are "formal" and "deliberate" strategic planning which cannot be planned because the strategy can be done suddenly as an effort to respond to the changes that arise suddenly. The term "formal" reflects that the strategic planning process undertaken by the company explicitly requires a systematic procedure used to obtain the commitment and the involvement of the main stakeholder of the company that will be affected by the plans that have been made by the company.

Glaister and Falshaw (1999) concluded that despite the popularity of the strategic planning since the 1960s to the 1990s has relatively fluctuated, but most earlier strategic management research said that the strategic planning becomes a critical element and provides many benefits for the company (Ketokivi and Castaner, 2004). Therefore, the study to explore the extent of the ability of the strategic planning process and the extent of the use of the strategic development tools and techniques of the company is interesting to do, especially in the context of the natural conditions of the developing countries like Indonesia in which the economic condition is in transition. This finding will help to generalize the finding of the previous studies and it is instructive to compare the strategic planning process of the companies which are in a very well established market economy with the companies which are in the context of a transition economy.

Indonesian economic characteristic is interesting to be explored, considering that the Indonesian government focuses on the program "Glocalization" or strengthening local microbusiness to more readily in the era of global competition, the effort of local economic mainstreaming based export products is also a priority program of Yogyakarta Provincial Government. The context of this policy change has motivated the researchers to conduct a comparative study of the extent of the strategic development process in the scope of SME based on the categorical type of market orientation as the company's strategic objective.

The next part provides a brief overview of some literatures which are relevant to the strategic planning process, and the third part will present the research methods and the fourth part will present the findings and discussion. The last part of this paper will present the managerial implications and the recommendations for the future research.

B. Literary Review

1. The Conception of Strategic Planning

Capon *et al.* (1962) described the importance of rationalistic approach in the strategic management that is the importance to identify the priorities of objectives, plans and resource allocation. This is a classical view on the theory of strategic management which considers that the strategy is as a process of deliberate planning (it is called formal) that needs to be initiated by the top management (top-down) based on a rational analysis on the complexity of the industry and it is aimed in order the cohesive grand strategic configurations and the creation of the strategic decisions consistency of the company (Volberda, 2004; *Dincer et al.*, 2006).

The classical view on the strategic planning is the process of strategic planning which is built based on a set of the strategic development process steps which include: the stages of objective formulation, environmental analysis, strategic formulation, implementation and centrally control practices (Greenley, 1986). The positive relation between the strategic planning and the company performance has been done by many earlier researchers although the result of the empirical evidence of the strategic planning effect to the performance is still vague. The less strongly effect trigger by some researchers is caused by several factors such as the system formalization which requires the completeness of planning document in writing and detail (Pearce et al., 1987; Kulkalis, 1991); the formalization of planning causes the high of an excessive bureaucracy (Bresser and Bishop, 1983). However, a contradictory statement is expressed by Armstrong (1982) that in the extensive literary review is concluded that the system of the formal strategic planning will create a better performance. Another study provides further evidence that a strategic planning is developed based on a conventional strategic management paradigm, much more conducive to create the organizational performance of the company (Anderson, 2004). The study notes a positive relation between the planning and the performance, especially in a dynamic and complex industry.

The debate of a formal strategic planning role does not diminish the meaning of understanding of the strategic planning process, especially in the scope of SME. Considering that the exploratory research of the strategic planning practice in SME is still lack, especially in the context of developing countries, such as Indonesia. Thus, the study of the strategic planning process that will be described is related to the time span of planning, the field or the function that develops the strategic planning process as well as a number of analysis tools and the techniques of planning done by the company.

2. The Relevance of Planning, Plan and Planner

Planning is literally interpreted as a process of preparing the strategic programs, while plan is defined as a measurable target and it is used as a guideline for the company to design the action and the number of programs that can be operated by the company concretely. Then the planning can also be understood as a process of articulation, justification and elaboration of the company's strategic decisions. The success of the planning requires thinking creatively to the planners themselves to be able to understand what they want to achieve and expand, when the time to expand the business, how much the capital and the target to be achieved and set the right time for the realization of each strategic program and action. Gleister et al. (2008) described three important steps in preparing the strategic programs: (a) Codification; as the process of clarification and expressing the strategy into a clear statement and can be operationalized, then the consequence of the strategic claims should be more detailed. For the example, if the long-term objectives expand the market segment with a new technology, it must be clarified specifically that the target of the market expansion reaches 35%; (b) Elaboration; as the process of making the work structure into sub-strategic program in which each of it is a set of action plans as a whole in order to achieve the strategic objectives of the company. For instance, the corporate strategy builds four new factories, so the strategic decision should be translated into sub-strategy or the functional level in HR function then the recruiting policy of new human resources is 200 employees, and so on, because the consequence affects on the planning changes to the budget, the performance control standard and the others; (c) Strategies Conversion; the strategic programming is not the only way that should be implemented consistently based on the planned program, but it should be adaptive to the environmental change, so the strategic program developed is as the impact of the conversion process of the old strategy.

4. The Tools and the Techniques of Strategic Planning

The era of the 1960s until the 1970s most of the company's senior executives acknowledged that strategic planning is recognized as "one of the best ways" to develop and implement a strategy that will give each business unit having a competitive excellence (Mintzberg, 1994) and at the time the strategic planning met a popularity triumph but since the early 1980s there was a phenomenon of a decline reaction in popularity of the strategic planning for the effects of the influence of empirical evidence on the performance of strategic planning has not been conclusive (Glaister *et al.*, 2008). The condition is triggered due to the

economic recession in 1980 and 1982, the practical evidence for the failure of strategic planning leads to a negative view on the perspective of the classic strategic management or the formal strategic planning. The doubt of opinion on the view that strategic planning should be explicit and deliberately planned preparation is stated by Mintzberg and Waters, 1985 who believe that the strategy may arise from the employee's actions without a priori intention which is based on the existing grand strategy.

Fredrickson and Mithchell (1984) also stated that the turbulent condition of business environment is also criticized that the formal strategic planning explicitly has a risk of the emergence of the stiffness procedures that will hinder the company's innovation process later. The effect in practice is that many companies do a reduction in the size of the planning department in the only certain fields which means that not all departments require a strategic planning. A contradictory statement is precisely stated by Falshaw *et al.*, (2006) and Glaister and Falshaw (1999) who stated that the era of the 1990s became the revival era of the popularity of strategic planning for their views on the importance of the development of resource-based excellence. It explicitly requires the observation of the supporting potential resources of the strategic excellence systematically, so the needs of a number of tools and techniques for forecasting the future economic value of the company need to do. Some of the analytical tools and techniques which are often developed in the strategic planning process of the company are a matrix analysis of BCG growth; SWOT Analysis (Strength, Weakness, Opportunities, Threat); Porter Industry Analysis and the others.

C. Research Method

A discriptive method is used in the study. This method is one of the most important methods and the most frequently used in researches, therefore, it is the most suitable method for this study. This method can be used to describe and explain the facts and define the real circumstances as well as to define the common and prevailing practices. It is a method that can be used to describe and explain a particular phenomenon. The study sample consists of 135 SME owners in Yogyakarta. The questionnaire is used as a tool in this study for collecting the relevant data and information because of its nature regarding its targets, methodology and community.

D. Findings and Discussion

1. Research Findings

Some characteristics of strategic planning are the attitude and the perception of the business owners on the importance of strategic planning, time span and planning and the planning procedures that have been developed by the company. The characteristic description of the last strategic planning is related to a number of planning tools or techniques used by the company. Table 1 describes about the percentage of the export orientation attitude more than the companies' local market orientation which means to have an attitude or perception that the statement of the company's vision should be written clearly, assessing to the opportunities and the threats from the outside environment of the company is essential, identifying the strengths and the weaknesses owned by the company is also important and there is a tendency to form a group that has a specific responsibility for the strategic planning process. While the characteristic of the ability to make short and medium-term objectives has been done by the entire company both export orientation and local market orientation.

Table 1. The Comparison of the Strategic Planning Characteristic

No	Does your company have	All Firms		SME's export orientation		SME's local market orientation	
		No	%	No	%	No	%
1	a written mission statement	103	76,3	76	95	27	49
2	a set of short/long term objectives	135	100	80	100	55	100
3	Assesing the opportunities and threats in the external environment	97	71,9	75	93,8	22	40
4	identifing the strenghts and weakness of your company	102	75,6	67	83,6	35	63,6
5	a group with specific responsility for strategic planning	93	68,9	66	82,5	27	49
	The number of sample	135		80		55	

Table 2 describes about the planning items that have been created by SME with a time span of planning process are grouped into three time spans, they are short-term planning (<1 year); medium-term planning (over 1 year to 5 years), while long-term planning uses the

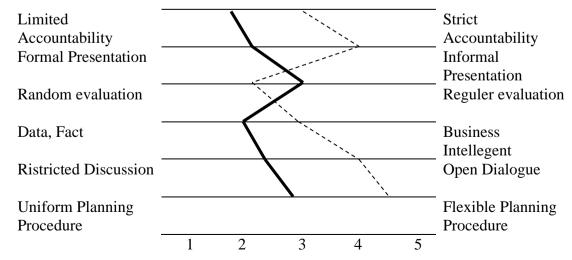
planning time scales of more than 5 years. As for the kind of planning that have been made includes the production, selling, financial, HRM, capital needs and corporate plan.

Table 2.	Time S ₁	oan of Sti	rategic I	Planning	Characteristic

	No Plan		< 1year		1-5 years		>5 years	
	No	%	No	%	No	%	No	%
Production Plan	2	1,4	84	62	38	28,1	11	8,5
Marketing Plan	12	8,8	86	63,7	29	21,5	8	5,9
Staffing/HRM Plan	4	2,9	50	37	76	56,3	5	3,7
Financial Plan	6	4,4	78	57,7	43	31,9	8	5,9
Capital Plan	18	13,3	36	26,6	77	57	4	2,9
Strategic Corporate Plan	35	25,9	49	36,3	45	33,3	6	4,4

The description of the planning procedure carried out by the companies' export orientation and local market orientation will be illustrated by Figure 1 which describes the finding that the companies' export orientation have a higher average value than the companies' local market orientation particularly with regard to the characteristics (1) the presentation system of financial report strictly, (2) the presentation procedure of planning informally, (3) the evaluation program is conducted at random as needed, (4) using an open dialogue in the strategic planning process and (5) the preparing procedure of strategic planning is made more flexible. However, in the strategic planning procedure is still based on the real facts and data as company's local market orientation which also has not utilized the business intelligence information because the activities of market survey or competitors evaluation in the scope of SME are rarely done.

Figure 1. The Preparing Procedure of Strategic Planning



SME's export orientation SME's local market orientation

The description of the use of preparing tools or techniques of strategic planning is intended to provide an overview of the existing conditions of SMEs understanding on a number of tools or techniques that will help the companies in understanding the competitive situation or the ability of the company better, so the strategic planning developed will be able to encourage a better company's performance. Table 3 describes more detailed about the ranking of tools and techniques used by the company in the preparing the strategic planning both in the scope of SME's global or local market orientation. There are a popularity variety of tools that is used between the companies' export orientation and local market orientation. Generally three popular tools used in the scope of the SME are SWOT analysis, Value Chain Analysis and Economic Forecasting Model.

Table 3. The Use of Tools or Techniques of Strategic Planning in the SME

	All firms		SME's export		SME's local	
			orientation		market	
					orientatation	
	Rank	mean	Rank	mean	Rank	mean
Porter's Five Force	4	2,92	4	2,96	4	2,96
SWOT Analysis	1	3,55	2	3,26	1	4,02
Economic Forcasting Model	3	3,08	3	3,07	3	3,34
Value Chain Analysis	2	3,26	1	4,12	2	3,67
Financial Analysis of	5	2,02	5	1,97	5	1,92
Competitors						
Cognitive Mapping	6	1,92	6	1,86	6	1,68

2. Discussion

The existing condition about the characteristics of the strategic planning in the scope of SME describes the company ability of the strategic planning process. The interesting finding is that the entire sample companies have been able to make a good strategic objective clearly both short and long-term objective. Another specific finding is that there are a number of companies that have not made a mission and vision statement in writing. This condition is reasonable considering that there are a number of companies which have not formed a working team that is responsible specifically for the strategic preparation process. These findings reinforce the argument of Dincer *et al.* (2006) that the success of the elaboration of

strategies into the programs and the actions requires a creative thinking of strategic planning strategies and the absence of a specific team which is responsible for the strategic planning preparation process leads the finding of the SME's inability to make a vision and mission statement in writing. These findings are very interesting and become a consideration for the government and the business practitioners in particular the small and medium businessmen to understand that the process of codification and elaboration of the strategy becomes an important issue.

The strategic plans which are prepared annually are the production, marketing and company financial plan, while the plans which are related to funding decision, HR and corporate plan is prepared as a medium and long-term plan. The interesting finding is that there are still a number of companies which operation without the presence of planning and after having reconfirmed in the field that most types of the company's productions are the companies that produce based on the orders. Some empirical evidence of the failure of strategic planning in the creation of a better performance of the company are proven by Glaister *et al.* (2008) that is triggered by a failure in allocating the resources strategically, if the company does not have a plan at all, the performance creation is difficult to achieve.

The procedure of the strategic planning preparation in the scope of SME has a diversity if it is assessed based on the market orientation (Koufopoulos *at al.*, 2005) and the results of this study identifies that the companies' export orientation have the characteristics of more flexible planning procedure, use an open dialogue in the process of making decision, the system of financial report preparation is more strict but the evaluation is done as needed. The characteristic contradicts with the companies' local market orientation that is the planning presentation formally, with the general procedure and a system of evaluation is planned on a regular basis and reporting system is limited to the decision-making. Likewise, the decision-making process that uses a discussion is only limited to the decision-making group. The interesting thing is that the databases used in the decision-making process on the two types of companies are both based on the same data and facts that exist in the company.

The study about the tools and techniques used in the preparation of strategic planning is obtained the empirical evidence that the majority of the companies sample have known and used the tools in the strategic decision-making such as SWOT Analysis, Value Chain Analysis, Porter's Five Force and the others. However, the tools such as cognitive mapping and financial analysis of competitor are not commonly used. Fredrickson and Mithchell (1984) stated that a decision-making tool will be useful for the company to reduce the risk of uncertainty of a fluctuating environment.

E. Managerial Implication and Recommendation for the Future Research

1. Managerial Implication

The authors explain that the planning process is not a static process although the planning must be formally planned but it should be a change especially in order to reveal the truth and to combine a short-term and long-term perspective, so it is necessary to the changing strategic planning process. One way to make the strategic change is by a creative way rather than a passive way because the change itself is often unpredictable, then there are four ways which are recommended by Mintzbergs and Lampell (1999) that can be selected by the companies in order to develop a strategic planning:

- (1) through learning for interacting with others;
- (2) evolved for creating new ideas and practices with a new technology due to the competition intensity;
- (3) because the ability to explore new ways to do something and
- (4) the development of the strategy that cannot abandon the old strategy.

2. Recommendation for the Future Research

Developing a causality model of a strategic planning on the performance needs to consider the effects of the organizational context to reinforce the effect of a strategic planning on the performance. For instance, the organizational contexts that can influence the variants of the strategic planning effect are the characteristics of industry, organizational culture and the size of the company.

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