ANTESEDEN DAN KONSEKUENSI KOMITMEN ORGANISASIONAL: RISET PADA KARYAWAN PDAM KABUPATEN SLEMAN

Tunggul Bimo Mahardhiko

Department of Management
Pembangunan Nasional "Veteran" University
Yogyakarta, Indonesia
E-mail: tunggul.bm@gmail.com

Abstract

The greatest challenge in globalization era is how to be effective leaders, effective leaders always plays in important role in growth and better performance of the organization, particulary in public organization. This paper discuss about the different between transformational and transactional leadership and the impact for organizational performance in PDAM Sleman. The purpose of this paper is to explain how the role of leadership style citizenship which consist of transformational and transactional leadership to increase organizational commitment and organizational citizenship behavior in organizational public. Leadership style in public organization is necessary to develop a good work place and build the organizational commitment. Basically, organizational commitment is phenomenon which employee interest in objectives, values and purpose of organization, in this case public organization, it will stimulate the organizational citizenship behavior.

Key words: Transactional Leadership, Transformational Leadership, Organizational Commitment, Organizational Citizenship Behavior, Public organization